

Team Huddles Guide

Huddle Checklist

This sample checklist can be adapted to suit the specific needs of your clinic.

| MORNING HUDDLE (before 1 st patient of the day) | |
|---|-------|
| Team Check-in | Notes |
| How is everyone feeling today? | |
| Are there any external team members here today? (e.g. PCN team, residents, etc.) | |
| Is anyone away? How will we manage that? | |
| Is anyone leaving early? How will we manage that? | |
| Is there anything else we should know today? | |
| Other clinic-specific items | |
| Schedule Review | |
| Who is coming in today? Cancellations? Squeeze-ins? | |
| Is there anything that the team should know about? (e.g., patient grieving, will be receiving a difficult diagnosis, often late or no shows, etc.) | |
| Can we offer opportunistic care while they're here? (e.g., screening due, requisitions, prescription renewal, care plan update, etc.) | |
| Can we get anything ready in advance? | |
| (e.g., Netcare results, print requisitions, administer screen/self-assessment, pap prep, etc.) | |
| Are we doing any PDSAs today? What's the plan? | |
| Other clinic-specific items | |
| AFTERNOON HUDDLE (before 1st patient of the afternoon) OPTIONAL | |
| Any change in team status? (e.g. leaving early, gone home sick, etc.) | |
| Any change in the schedule? (e.g. running late, new cancellations, squeeze-ins, etc.) | |
| Does anyone need help? | |
| PDSA update (if applicable) | |
| Other clinic-specific items | |
| END OF DAY HUDDLE OPTIONAL | |
| Brief review of incident(s) | |
| What went well? | |
| What could we have handled differently? | |
| Actions required? | |
| Other clinic-specific items | |