

## **Team Huddles Guide**

## **Huddle Checklist**

This sample checklist can be adapted to suit the specific needs of your clinic.

MORNING HUDDLE (before 1 <sup>st</sup> patient of the day)	
Team Check-in	Notes
How is everyone feeling today?	
Are there any external team members here today? (e.g. PCN team, residents, etc.)	
Is anyone away? How will we manage that?	
Is anyone leaving early? How will we manage that?	
Is there anything else we should know today?	
Other clinic-specific items	
Schedule Review	
Who is coming in today? Cancellations? Squeeze-ins?	
Is there anything that the team should know about? (e.g., patient grieving, will be receiving a difficult diagnosis, often late or no shows, etc.)	
Can we offer opportunistic care while they're here? (e.g., screening due, requisitions, prescription renewal, care plan update, etc.)	
Can we get anything ready in advance?	
(e.g., Netcare results, print requisitions, administer screen/self-assessment, pap prep, etc.)	
Are we doing any PDSAs today? What's the plan?	
Other clinic-specific items	
AFTERNOON HUDDLE (before 1st patient of the afternoon) OPTIONAL	
Any change in team status? (e.g. leaving early, gone home sick, etc.)	
Any change in the schedule? (e.g. running late, new cancellations, squeeze-ins, etc.)	
Does anyone need help?	
PDSA update (if applicable)	
Other clinic-specific items	
END OF DAY HUDDLE OPTIONAL	
Brief review of incident(s)	
What went well?	
What could we have handled differently?	
Actions required?	
Other clinic-specific items	