



PCN Strategic
Forum

Purpose | Unity | Hope

Yesterday, Today and Tomorrow

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DR. ERNST GREYVENSTEIN



2022 PCN Strategic Forum

Disclosure of Financial Support

- This program has received no financial support or in kind support.



Mitigating Potential Bias

- The planning committee developed the conference objectives which do not include sponsorship products or services.
- There are no sponsorship funds that have been received for this event.
- The committee has reviewed the content of the presentations and ensured that content presented is evidence-based and free of undue influence.



Disclosure

Speaker: Ernst Greyvenstein

Relationships with financial sponsors:

- No relationship to declare

Speaker: Jordan LaRue

Relationships with financial sponsors:

- No relationship to declare



PCN Strategic Forum 2022 - Theme

Purpose

Unity

Hope



Session Objectives

Purpose

- Why are we here?
- What do we do?
- Current initiatives and their link to the Patient's Medical Home

Unity

- Stronger together: a success story
- Benefit of being united in purpose and vision
- Creating a strong primary care voice at strategic tables

Hope

- A shared visions for a hopeful future
- Emerging priorities



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Identity, Values and Purpose

- I am not what I do, I am not what I have, I am not what people say or think about me. I am.....?
- The values that support my identity are....?
- What do I do and where do I do it?
- What brought me here?

***“To be yourself in the world that is constantly trying to make you something else is the greatest accomplishment.”
W R Emerson.***



Purpose

- Why are we here?
- What do we do?
- Current initiatives and their link to the Patient's Medical Home
- Why these initiatives and why now?



Purpose creates meaning, offers a sense of direction and helps guide our paths, behavior and our goals.

“The purpose of life is not to be happy but to matter, to be productive, to be useful, to have it make some difference that you lived at all”. **Leo Rosten.**

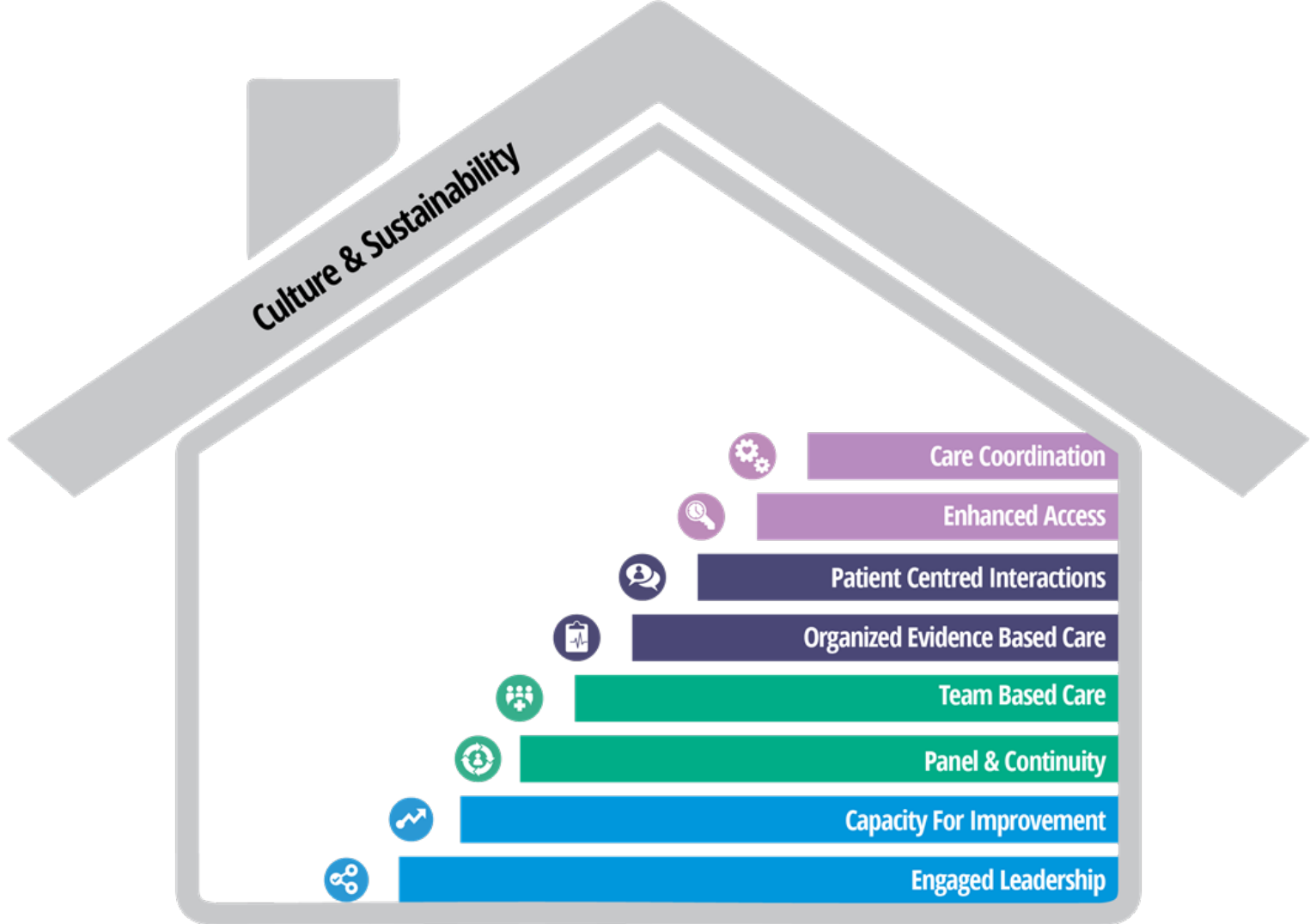


Defining a shared future

Purpose starts with you ...



Patient's Medical Home



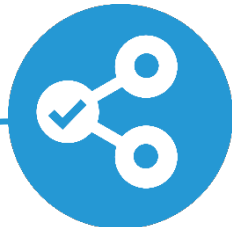
- Clinic Enablers (Customized by Clinic)** | Practice Agreements | Human Resource Plan and Management | Financial Management | Electronic Medical Record Legislated and Regulatory Compliance | Privacy and Information Sharing Practices | Office Processes
- PCN Supports (Customized By PCN)** | Clinical Services | EMR/IT Supports | Measurement and Evaluation | Governance and Planning | Coordination and Integration with System Partners | Practice Transformation Services
- System Level Supports** | Integrated Information Systems | Provincial Support Programs | Supportive Payment Structures | Education and Workforce Development



Our Patient's Medical Home Journey

Engaged Leaders

- Clinic level leaders identified
- PCN leaders
- Zone leaders



Quality Improvement

- Practice Facilitators and physician champions supporting clinics on their journey



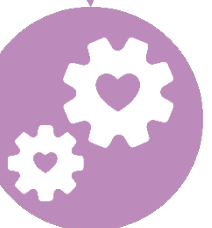
Access

- Measuring and actioning TNA (third next available)
- Measuring clinic cycle times



Patient-Centred Interactions

- What matters to you?
- Advanced Care planning



Care Coordination

- Care transitions (H2H2H)
- Central access & triage; specialist advice; care pathways (ASI)



Patient's Medical Home

Organized Evidence Based Care

- EMR optimization
- Screening/Prevention
- Your patient populations of concern



Panel & Continuity

- CII/CPAR participation
- HQCA Panel Reports

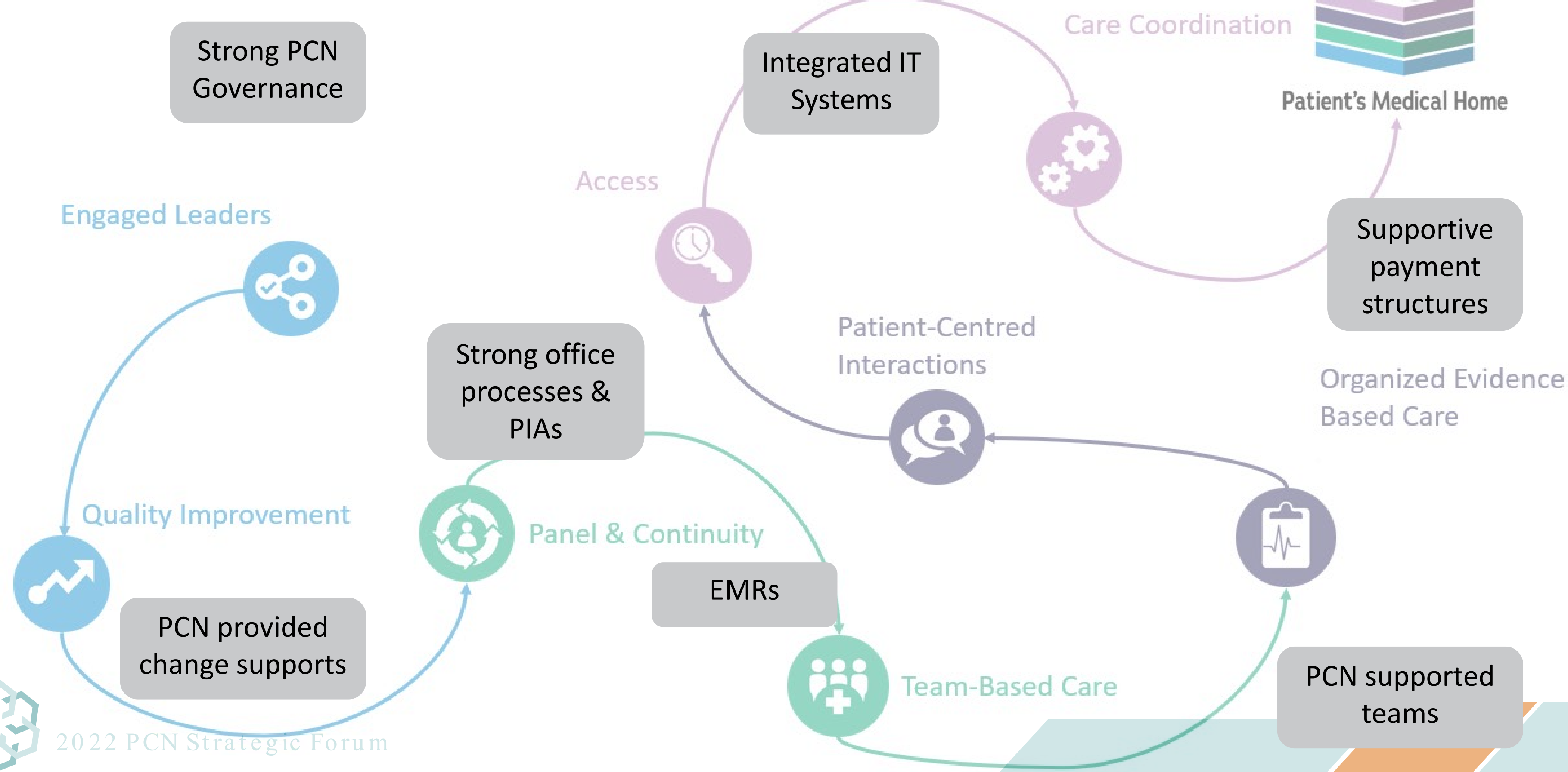


Team-Based Care

- Documented processes for care, communication, hand-offs

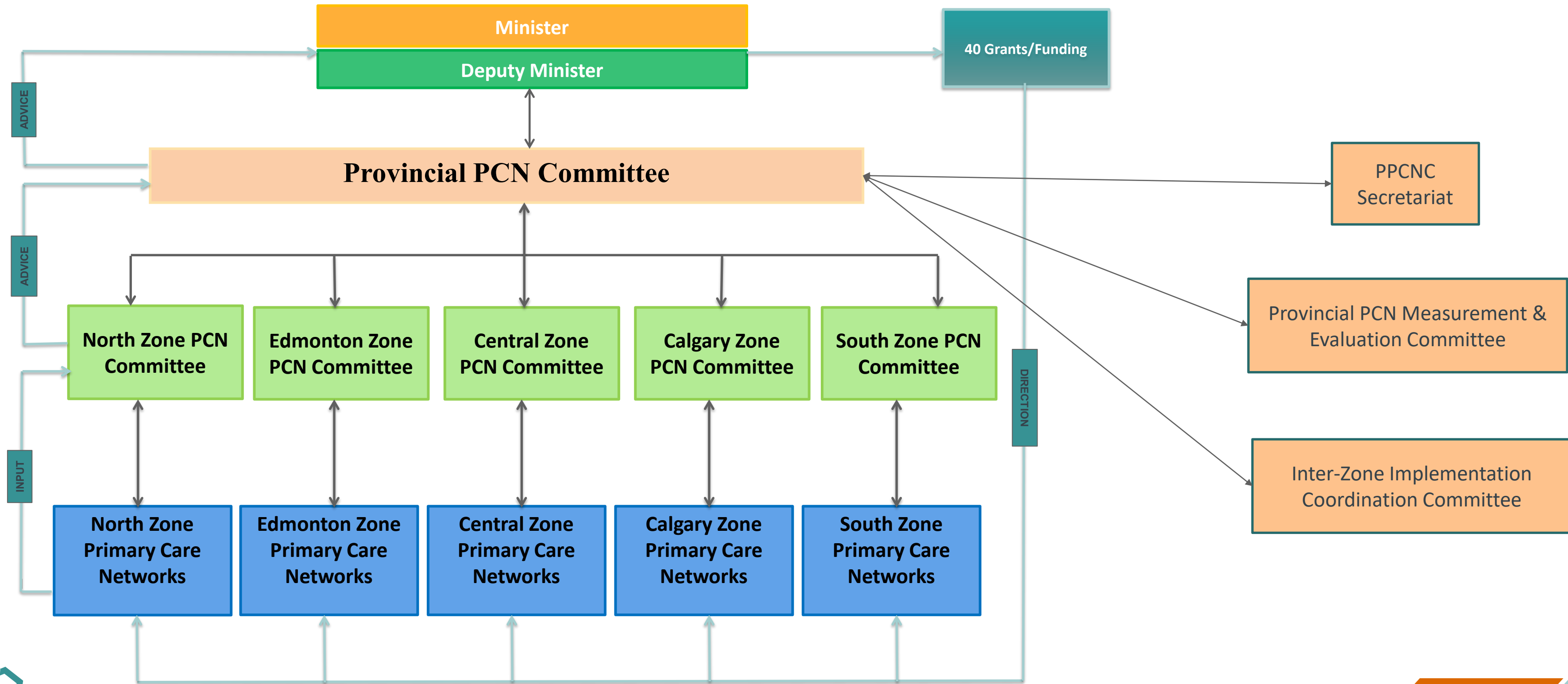


Patient Medical Home System, PCN, & Clinic Supports










Sustainable Governance

PCN Governance/Leadership Structure



Provincial PCN Committee 2-year Initiatives

Each of these initiatives are named in the PCN Provincial Committee Ministerial Order. There are a few others including bi-directional communication and PCN Size & Location

Provincial Initiatives on the PPCNC 2-year Ministerial Order	Status
CII/CPAR	
COVID-19 Coordination	
Shared Services	
Zone Service Plan & Implement	
H2H2H Implementation	
Rural Sustainability	
Access	
Team Based Care	
Alberta Surgical Initiative	
Governance Excellence	
Primary Health Care Indicators	

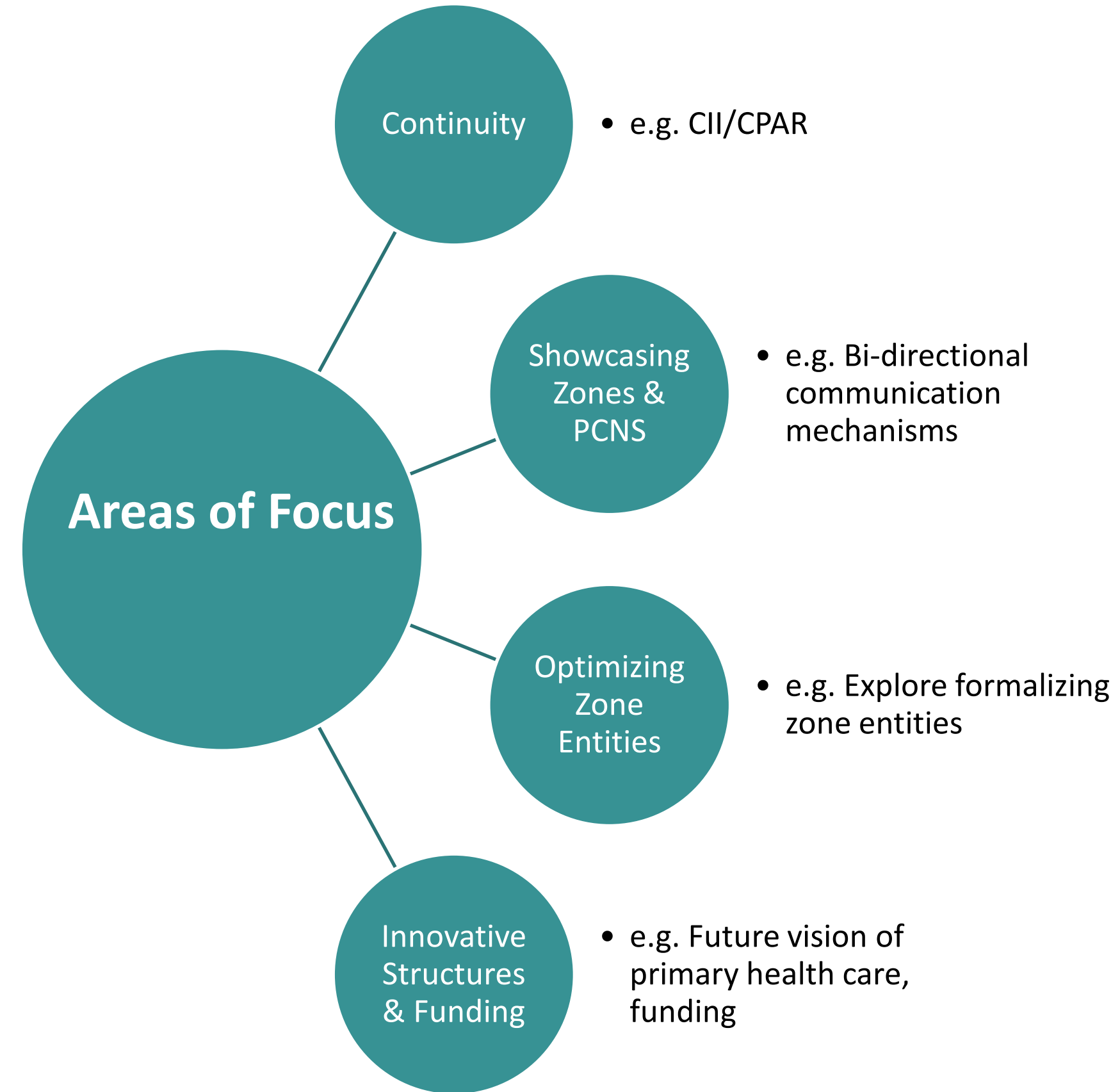
-  COMPLETE
-  IN IMPLEMENTATION
-  IN DEVELOPMENT, PLANNING
-  FUTURE WORK



PCN Physician Leads Executive Strategic Map

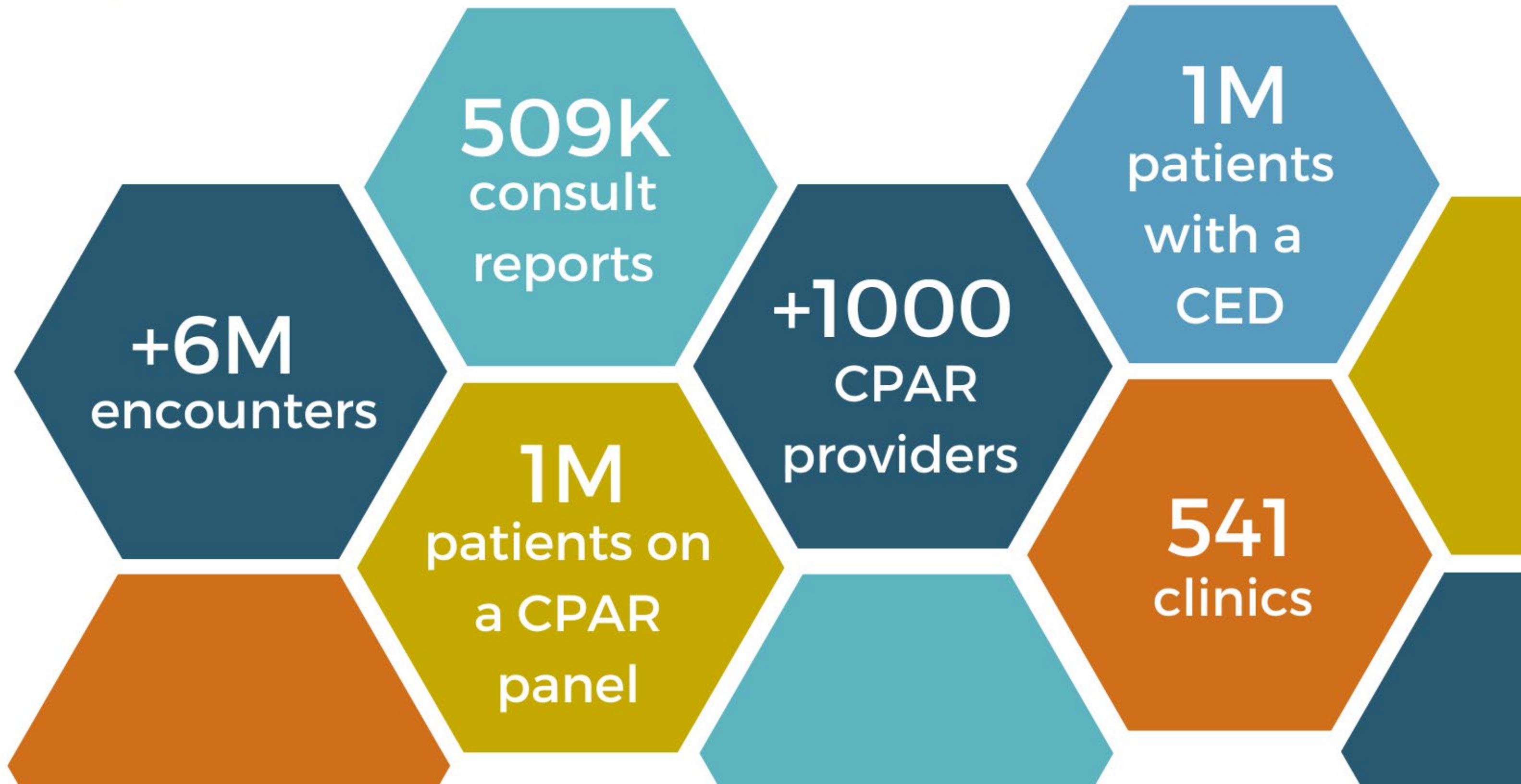
Strategic Purpose Statement

We impact the conditions for members to transform; becoming fully integrated patient centered medical homes, providing value for patients and providers.



CII/CPAR MILESTONES

OCTOBER 2022



Connect Care

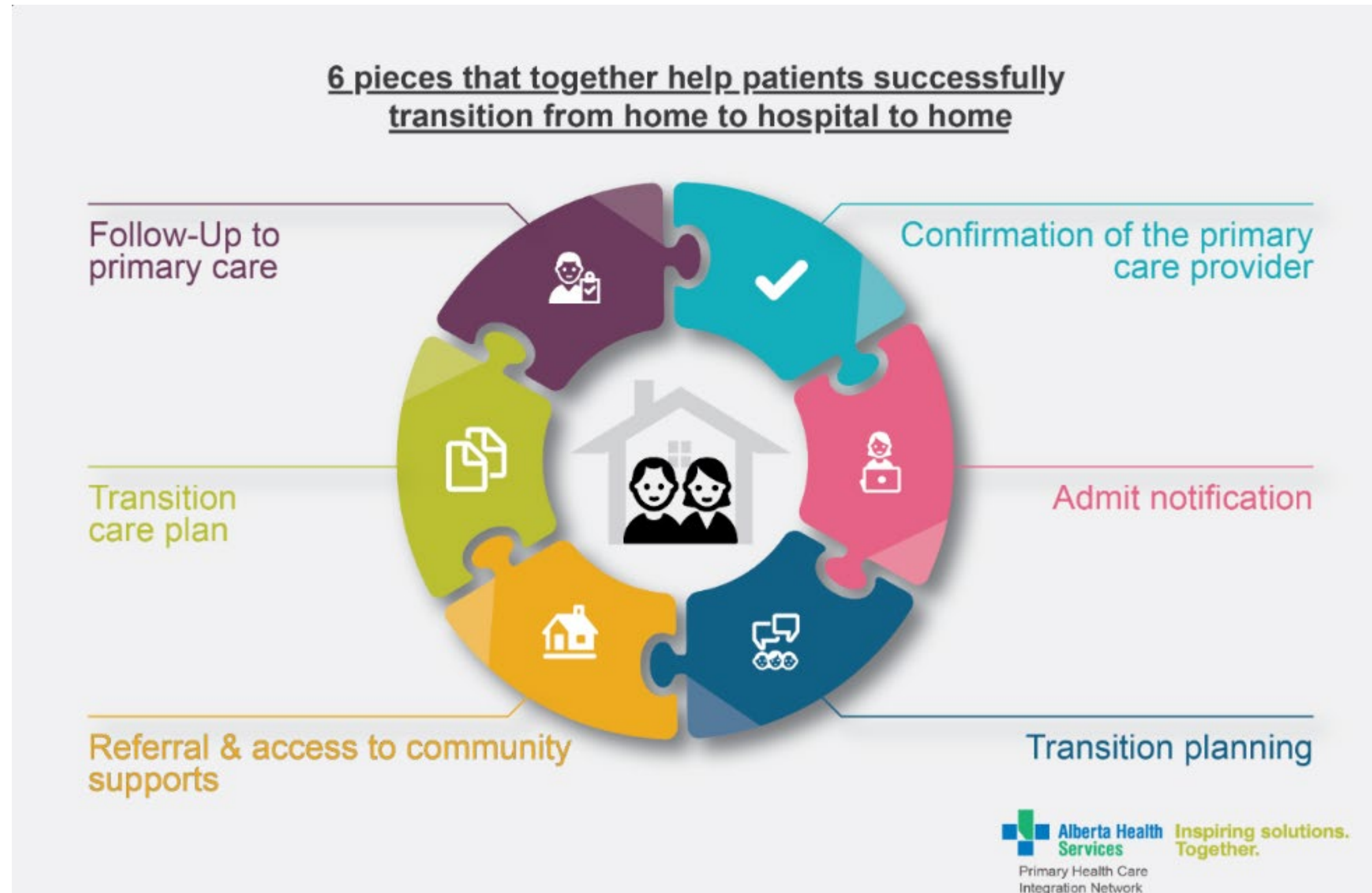


Alberta Surgical Initiative (ASI) Strategies

ASI includes five strategies that focus on a patient's journey from referral to **surgery** to **recovery**.



Home Hospital To Home (H2H2H)



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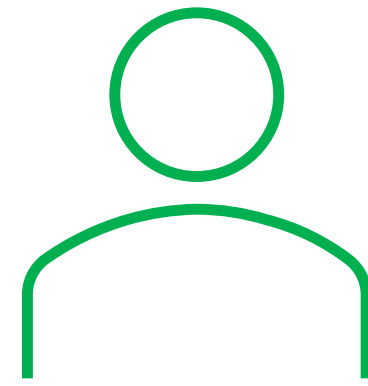
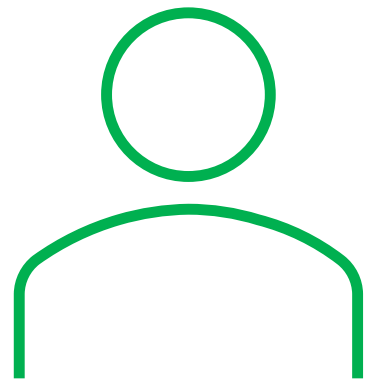
Unity

Hope



We've Been Alone Together

- Teamanship and Unity
- Leave no person behind



Benefit of Being United in Purpose and Vision

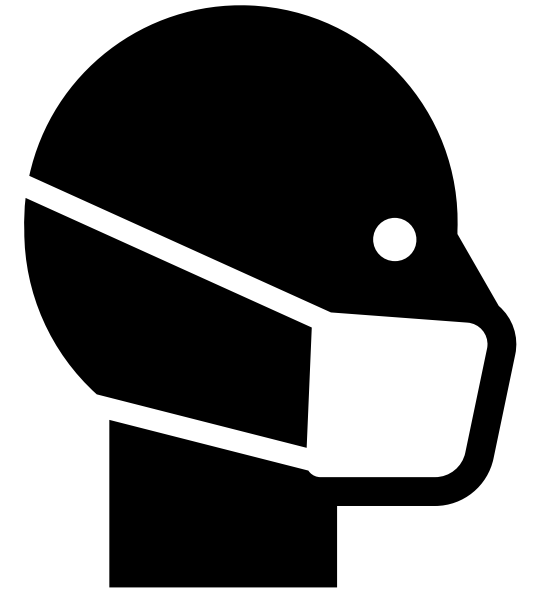
- Stronger Together: a success story
- Creating a strong primary care voice at strategic tables



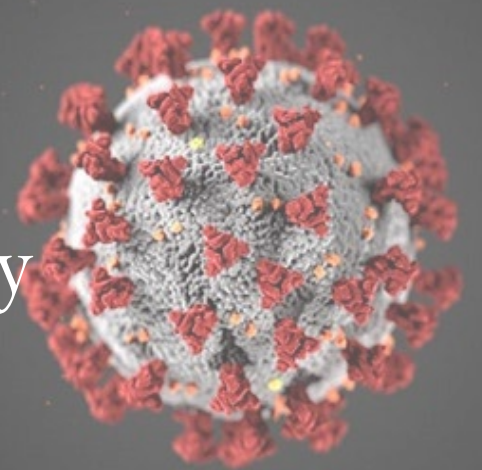
Stronger Together

COVID 19 Response


- It takes a village – many stakeholders!
 - AH/AHS/AMA/Provincial Committees, Zones/PCNs/Clinics
- Primary care involvement
 - Clinics
 - PCNs and Zones
- Created solutions that worked for patients, health system
- Impactful and meaningful contributions



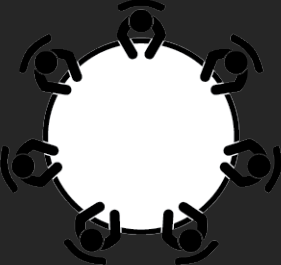
The most
extraordinary
medical emergency
of our time




Stronger Together: Integration Across the Continuum of Care



Lab Routing Results to Primary Care Providers



PCN Incident Response Task Force



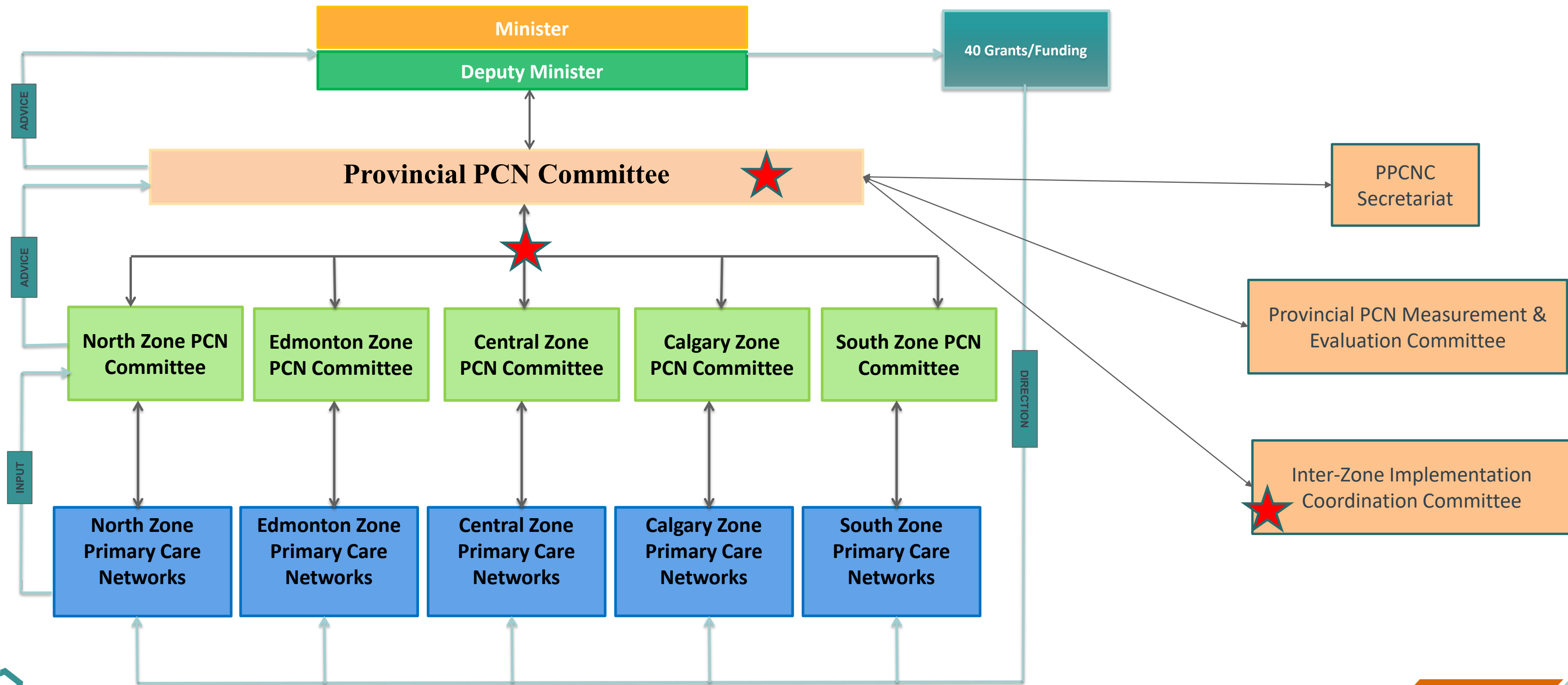
Discharge Checklists Connecting to Primary Care



Tele-advice Lines for All Alberta



Creating a Strong Primary Care Voice



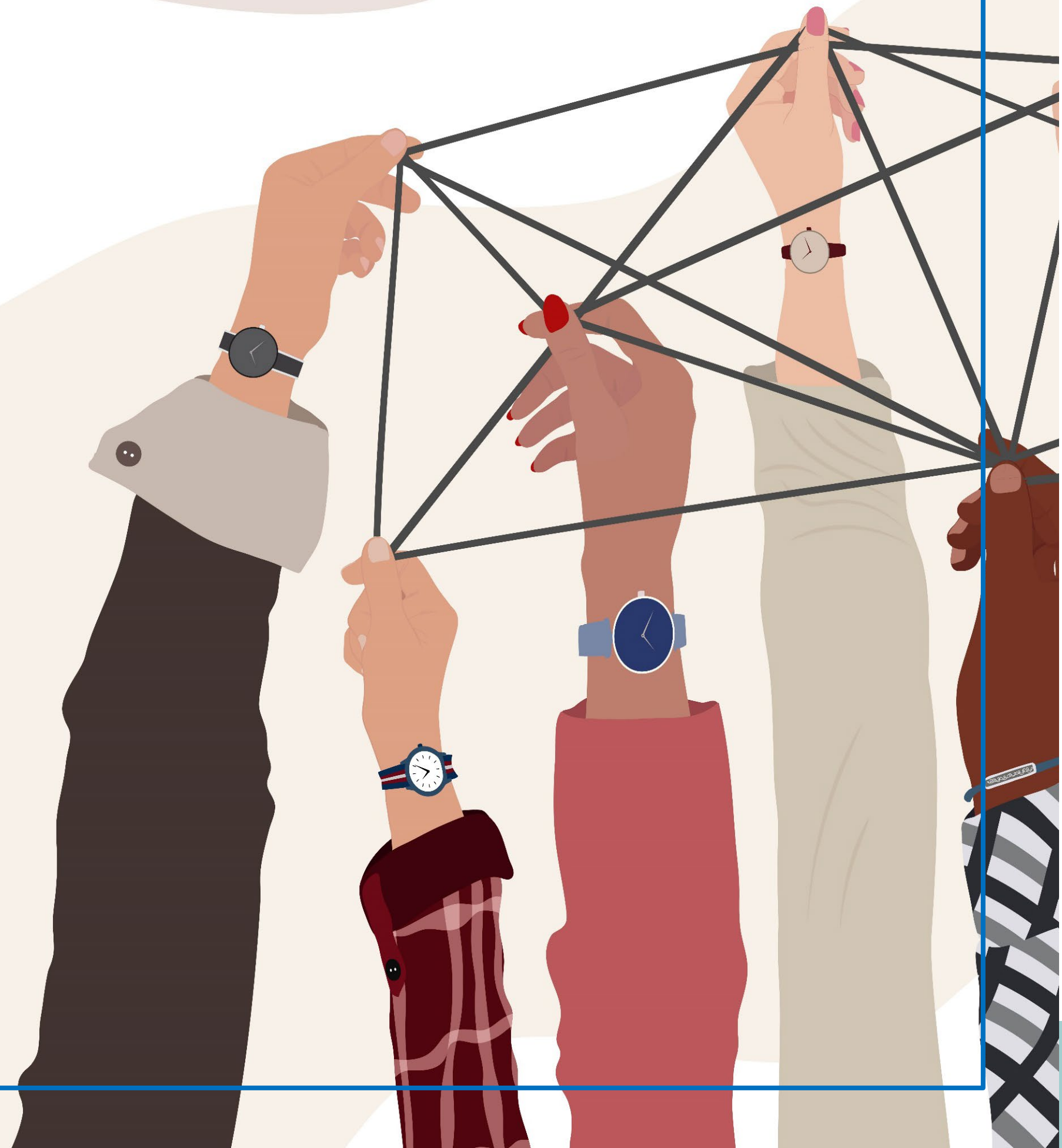
Creating a Strong Primary Care Voice

PCN PLE				
J. La Rue (co-chair)	E. Greyvenstein (co-chair)	Helen	Susan	Nadine
IZICC Co-Chair	Community Supports Rollout Steering Committee	Forum Planning	Section of Family Medicine	Alberta Surgical Initiative Liaison
Primary Care Alliance	AMA Board Liaison	Measurement and Evaluation Committee Exec Sponsor	<i>Nominated (not yet confirmed)</i> as PCN PLE Executive Sponsor for Primary Care Funding Task Group	Forum Planning
AMA Board Liaison	Modernizing Alberta's Primary Care System – Oversight Committee	<i>Nominated (not yet confirmed)</i> Primary Care Funding Working Group		
Modernizing Alberta's Primary Care System – Strategic Advisory Panel	<i>Nominated (not yet confirmed)</i> Primary Care Funding Working Group			
Rural Sustainability Primary Care Task Force				



Inter- Zone Implementation Coordination Committee

Supporting Zones to coordinate,
communicate and collaborate



I-ZICC: WHO? WHAT? WHY?

Who?

- Sub-committee of Provincial PCN Committee
- Co-chaired by Dr. Mike Spady & Dr. Jordan LaRue
- Members include Alberta Health, AMA/ACTT, AMA sections of rural, family medicine, AHS, PCN EDs, Alberta College of Family Physicians, Zone co-chairs

What?

Focus on:

- Two-way communication
- Collaboration
- Sharing
- Supporting scaling
- Standardization

Why?

- Established based on survey findings
- Identified need to better coordinate implementation of provincial priorities



I-ZICC: WHEN? HOW?

When?

- Meets monthly
- Developing project intake protocols

How?

- Facilitates opportunities to scale and spread projects
- Shares information & best practices
- Targets resources



I-ZICC: HOW CAN IT HELP?

Coordinates
implementation

Shares ideas
& resources

Enables a stronger
provincial voice

Avoids
redundancy

Collaborates
across Zones



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Hope

“Hope is being able to see that there is light despite all of the darkness”

Desmond Tutu

- A shared vision for a hopeful future
- Emerging priorities




A Shared Vision For a Hopeful Future

To achieve a primary health care oriented health system that delivers the following outcomes:

- Access
- Integration
- Quality
- Albertans as Partners
- Culturally Safe and Appropriate







In your work, what keeps you hopeful?

How can you help your organization or team build hope?

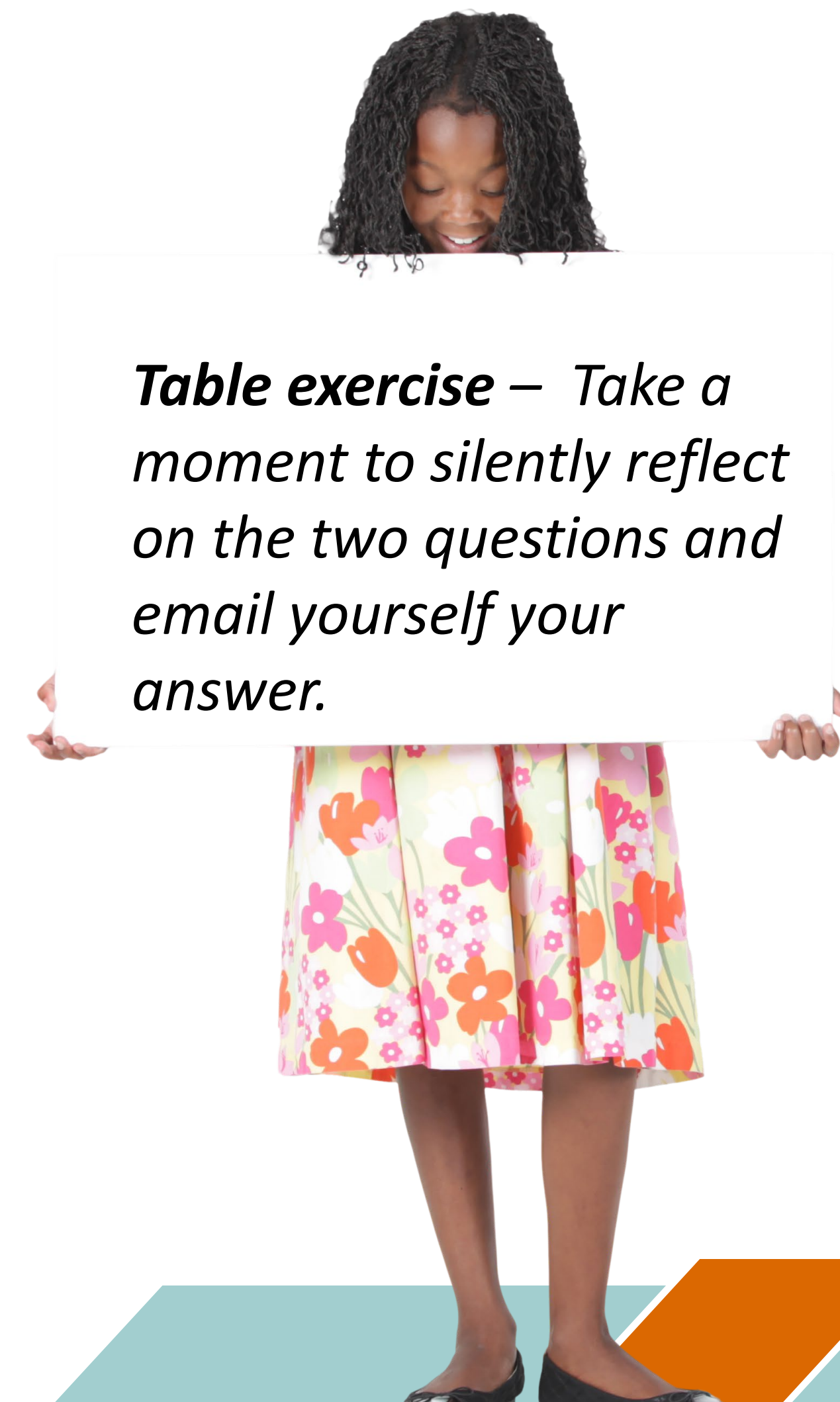


Table exercise – *Take a moment to silently reflect on the two questions and email yourself your answer.*



Modernizing Alberta's Primary Health Care System

MAPS will provide recommendations to the Minister of Health about ways to strengthen Primary Health Care (PHC)

- Access
- Integration
- Quality
- Culturally Safe and Appropriate Care
- Albertans as Partners

MAPS



The purpose:

To develop written recommendations for the Health Minister regarding PCN funding

PCN Funding Task Group

\$20M in 2022-23

\$20M in 2023-24



We want to transform the system to be future facing

MAPS

Access

Integration

Quality

Culturally Safe and
Appropriate Care

Albertans as Partners

**PCN Funding Working
Group**

Per capita funding

Funding model

Different populations

Performance metrics



Patient Journey



Every Albertan is part of a patient's medical home with timely access.
(Access, CII/CPAR)

Person centered care is supported by a team with care options reflecting individual needs.
(Team Based Care to Improve Access)

Coordination and communication occurs between providers supporting seamless transitions for patients.
(Integration, H2H2H)

Referrals outside of the patient's medical home are easily monitored by providers and patients.
(ASI)

Albertans receive high quality services from an accountable, innovative and sustainable PHC system.
(Quality)

Partnering with patients' social supports to achieve their wellness goals.
(Albertans as Partners)



A hand is shown reaching upwards, palm facing up, against a dark background filled with glowing particles and bokeh light effects. The hand is illuminated from below, creating a warm, golden glow. The background is a gradient of dark blue and black, with numerous small, bright white and yellow particles scattered throughout, some appearing as soft, out-of-focus circles (bokeh).

A shared PURPOSE for the future

UNITED and stronger together

Motivated by HOPE

