

# Lessons learned: Community COVID Vaccination Proof of Concept

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# Live Recording

- Privacy Statement: Please note that the webinar you are participating in is being recorded. By participating, you understand and consent to the webinar being made publicly available via a link on the AMA website for an undetermined length of time.
- By participating in the chat and live Q&A, your name entered into the Zoom sign-in may be visible to other participants during the webinar and/or in the recording.

# Land Acknowledgment

We would like to recognize that we are webcasting from, and to, many different parts of Alberta today. The province of Alberta is located on Treaty 6, Treaty 7 and Treaty 8 territory and is a traditional meeting ground and home for many Indigenous Peoples.

# Session Overview

This session will be an opportunity to hear from community physicians that participated in the community COVID-19 vaccination “proof of concept” which offered vaccines to eligible patients and tested new processes ahead of a tentative province-wide rollout in May.

This session will provide highlights and lessons learned from the ten clinics that participated in the “proof of concept”

This will be an informal session with clinic representatives sharing their experiences.

# Clinic requirements for participation

- Understand and will comply with the requirements outlined within the Immunization Regulation
- Understand and will comply with the Alberta Health's program policies including:
  - Adverse Events Following Immunization Policy for Alberta Immunization Providers
  - Alberta Vaccine Storage and Handling for COVID-19 Vaccine; and,
  - Active Surveillance and Reporting of Adverse Events
- Clinic/partnership can enter and submit immunizations using the Immunization Direct Submission Mechanism (IDSM).
- Clinic/partnership has access to the Alberta Vaccine Inventory (AVI)
- Capable of administering immunizations and have experience with reconstituting and using multi-dose vials.
- These requirements are listed on the AMA [Expression of interest webpage](#)

# Timeline

**April 8**

## Participation Confirmed

10 proof of concept clinics participation confirmed.

**April 16**

## Vaccine Arrives

20 vials of Moderna and syringes arrive within a planned 3 hour window at each clinic

**April 23**

## >80% of doses administered

Within 7 calendar days most of the vaccine supply has been administered.



## Orientation and Prework

Introductory webinar and orientation to toolkits. Clinic preparations and workflow planning starts. Panel outreach to 2B eligible patients begins.

**April 12**

## Vaccinations Begin

First patient vaccinations occur. Able to extract 11 doses from vials.

**April 17**

## 2119\* Vaccinations

10 proof of concept clinics complete their initial supply. \* self reported doses

**April 29**



**Clinic experience:**

**The Ridge, Medicine Hat**

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**Dr. Thomas Mohanraj**

# The Ridge: Immunization Clinic Experience

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Why participating was important to us

The patient experience

Provider and team experience

Important takeaways to share with others  
considering offering COVID vaccinations



# PCN Supports for COVID Immunization in Family Practice Offices



COVID Vaccination EMR tracking field and process (using in each appointment)

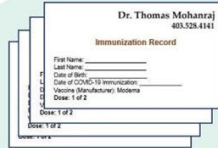


COVID vaccine administration EMR template for clinic use (including fit to immunize screening and consent)

Searches based on eligibility (recognizing it has limitations surrounding rare conditions)



**Scripting for:**  
Booking & Patient Consent



Immunization record cards



Waiting room slides for fit to immunize and increase awareness of eligibility



Post care patient handouts



Laminated QR code for survey



Visual aid to demonstrate walk through and timing



Clinic experience:

**Wood Buffalo PCN Multidisciplinary  
Clinic, Fort McMurray**

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Lori Apostal

# Why We Participated

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Desire to be part of the solution

Support patients & the community

Educate patients

Provide continuity of care

## What We Heard

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### **Patient**

Comfortable/smaller setting

Excited!

Trust!

Education /Increased  
Awareness

Comprehensive Care

### **Provider**

Teamwork

Excited!

Community relationship  
building

# Important Considerations

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Prep time

Booking Patients

Planning

Effects on regular programming



Clinic experience:

**Westgrove Clinic, Spruce Grove**

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Dr. Suzanne Squires

Dr. Stephanie D'Agostini

# Westgrove Clinic

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# Proof of Concept Evaluation Results

**Dr. Ernst Greyvenstein**



# Patient Experience

Average Patient Experience – 4.9/5



## Trust

- Knowledge of patient history
- Personalized recommendation
- Able to address misinformation



## Comfort

- No travel needed
- Getting vaccine in physicians office
- Familiar with staff



## Efficiency

- Appointment time
- Time in clinic



## Safety

- Masking
- Distancing
- Cleaning

# Provider Results



## Positive Contribution

- Felt like they made a tangible difference
- Gratitude from patients



## Estimate 5-10 calls for each booking



\* Very small number of declines



## Reporting Easier than Anticipated



Supported 10-15% of patients to be ready for the vaccine



## Time Constraints

- Shelf Life
- Minimize Wastage

# Lessons Learned



Significant effort to ID eligible patients



Preparation is key



Supports are required



Reinforces PMH & continuity

# Questions and Answers



# Upcoming Webinars

Date	Host	Topic	Registration Link / For More Info
May 3	Calgary Zone	Vaccines & Community Vaccination	<a href="https://www.eventbrite.ca/e/calgary-zone-mental-health-covid-19-webinar-series-tickets-149609755807">https://www.eventbrite.ca/e/calgary-zone-mental-health-covid-19-webinar-series-tickets-149609755807</a>
May 4, 5 & 6	Astra Zeneca	Practical Guide to COVID-19 Immunization – Providing answers to your patients	<a href="https://www.albertadoctors.org/services/media-publications/webinars-online-learning/past-ama-webinars-covid-19">https://www.albertadoctors.org/services/media-publications/webinars-online-learning/past-ama-webinars-covid-19</a>
May 12	University of Calgary - COVID Corner	Vaccines vs Variants: Part 2	<a href="https://cumming.ucalgary.ca/cme/COVID-19-Resources/COVID-Corner">https://cumming.ucalgary.ca/cme/COVID-19-Resources/COVID-Corner</a>