



### ***What is CII/CPAR?***

CII/CPAR is the chosen vehicle to integrate community Electronic Medical Records (EMRs) with two-way data flow. It is a joint project between the AMA, Alberta Health and AHS. **Community Information Integration (CII)** is a system that transfers select patient information between community (EMRs) and Alberta Netcare. For specialists, CII facilitates sharing of consultation reports with the patient's family physician and other providers.

### ***What are the benefits of CII/CPAR?***

The availability of comprehensive patient information helps clinicians make informed treatment decisions about patients, and supports coordination and continuity of care. Participating specialists recognize the benefit of sharing a patient's consult report with others in the circle of care and informing them that the condition is being managed by a specialist. Specialists that work in both community and AHS will be able to easily access their own consult reports while in AHS, through Alberta Netcare. For complex patients, their consult reports are available to emergency departments.

### ***What do I need to do to get ready?***

There are three key pre-requisites for participation in CII/CPAR:

- Clinic PIA must be up to date
- Clinic must be live on Alberta Netcare
- Using the latest version of a TELUS, Microquest or QHR EMR

### ***Will my clinic EMR Privacy Impact Assessment (PIA) need to change?***

No, as long as your EMR PIA is up to date. Alberta Health has prepared a PIA that covers changes made to your clinic EMR system to accommodate disclosure of health information to Alberta Health. A synopsis of the Alberta Health PIA is provided during the sign-up process. Custodians are asked to sign an endorsement letter for the Alberta Health PIA, which explains that the clinic EMR system has been modified to support the data extraction process. The endorsement letter is signed and submitted by custodians to the Office of Information and Privacy Commissioner.

### ***What privacy and security protections are in place for the data being shared?***

Data is being transferred from the EMR vendor's hosting site to the Alberta Health data centre via a dedicated web service that uses strong encryption. The Alberta Health data centre and Alberta Netcare meets high standards of data security with firewalls, intrusion detection, anti-malware systems and redundancy of power supply and hardware to ensure high availability and data integrity.

### ***What if a patient does not want his/her information shared?***

Patients have the right to ask their physician to limit the amount of health information that they disclose. The physician must apply their professional judgment and weigh the patient's concern with any other important factors, such as patient safety, the potential importance of that information to another health care provider, legal requirements, professional college standards and other factors. The physician must make a decision and should tell the patient what their decision is. It is a best practice to document the decision in the EMR. Dependent on the decision reached by the physician, he/she can choose **not** to make a specialist consult report available to Alberta



Netcare. Specialists choose which consult reports to submit to Alberta Netcare. Encounter data (e.g. visit date and reason) is shared unless the provider chooses to use the confidentiality features of the EMR.

### ***Will my clinic EMR workflow need to change?***

In most EMRs there is no change to workflow, as data is transmitted automatically in the background when you save and close your consult report or you may have to click 'send to Netcare'. See the EMR guide for the specifics for your EMR.

### ***Will I be able to proof read my consult report before sending to Alberta Netcare?***

Yes, you will be able to proof read your report prior to uploading to Alberta Netcare. The workflows vary slightly by EMR and in each case the provider has a choice of which consult reports to submit. Details are provided in each EMR guide.

### ***Do all the specialists in my office need to participate in CII?***

No, a clinic can be live on CII with just one physician participating. Other providers can be added at any time.

### ***Will I still need to fax my consult report to the referring provider when my consult is in Alberta Netcare?***

You will still be required to follow the CPSA standard of practice for referral consultation. The benefit of automatically sharing your consult report to Alberta Netcare is that it is now available to all health care providers, without the need to 'refax' or mail additional copies and signals to other providers that you are managing that given condition.

### ***What are participating specialists saying about CII?***

"Participating in CII has been a time saver for both the ER and the PCN and has resulted in improved quality of care, consistency in treatment plan implementation and improved patient outcomes." - *Bow Valley PCN Chronic Pain Clinic Team*

"The ability to upload consults to Netcare has been invaluable, especially the ability for physicians to have access to consults done in private clinics." – *Alberta DermaSurgery Centre*

"I believe every Specialist clinic should be a part of this initiative as it can help bridge the communication gap between Specialists, Family Physicians and other healthcare providers within the health system." – *Dr. Anmol Kapoor, Advanced Cardiology*

### ***How do I get more information?***

More information can be found at: <https://actt.albertadoctors.org/cii-specialty> and <http://www.albertanetcare.ca/learningcentre/CII.htm>. Contact AMA ACTT at [cii-specialty@albertadoctors.org](mailto:cii-specialty@albertadoctors.org) if you have questions.

### ***How do I get started with CII?***

Contact eHealth Support Services at: 1- 855-643-8649 or email at [ehealthsupport@cgi.com](mailto:ehealthsupport@cgi.com) to get started.