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| **Enhanced Access** | **WHO?** |
| **Who could do it**(in scope) | **Who has interest****experience/availability** | **RESPONSIBLE** | **CROSS-TRAIN** |
| **TASKS****TASKS** | **Example****QI and clinical tasks:** |  |  |  |  |
| Review HQCA primary healthcare panel report |  |  |  |  |
| Talk to PCN about support for CII/CPAR implementation  |  |  |  |  |
| Calculate for each physician: supply, demand & TNA |  |  |  |  |
| Monitor no-show rate |  |  |  |  |
| Review patient panel list and identify segments that may be served differently (e.g. group visits, CDM nurse) |  |  |  |  |
| Measure backlog  |  |  |  |  |
| Review booking schedule and identify the number of appointment types |  |  |  |  |
| Create checklist for how to standardize exam rooms & equipment |  |  |  |  |
|  Lead team huddles |  |  |  |  |
|  Action eNotifications from CII/CPAR |  |  |  |  |
| Room patients |  |  |  |  |
| Record patient vitals |  |  |  |  |
| Schedule appointments |  |  |  |  |
| Perform medication reconciliation |  |  |  |  |
| Chart prep |  |  |  |  |
| Perform patient education |  |  |  |  |
| Administer injections |  |  |  |  |