
Modernizing Alberta's Primary Health Care System

Provincial PCN Forum

Rob Skrypnek

Executive Lead, Primary Health Care Modernization

November 4, 2023



Alberta

Questions that everyone has but
probably won't ask....

Modernizing Alberta's PHC System

Vision:

- A primary health care-oriented system that delivers Access, Integration, Quality, Albertans as Partners, and Culturally Safe and Appropriate Care

Major barriers:

- Inequitable access to health services stemming from a fragmented system, and issues related to governance, workforce, funding, and compensation models

Strategic shifts:

- Involve citizens and community, support inter-professional teams, local planning and decision-making, enable quality and safety improvements, racism and mistreatment addressed and reduced, clear accountabilities and formalized leadership

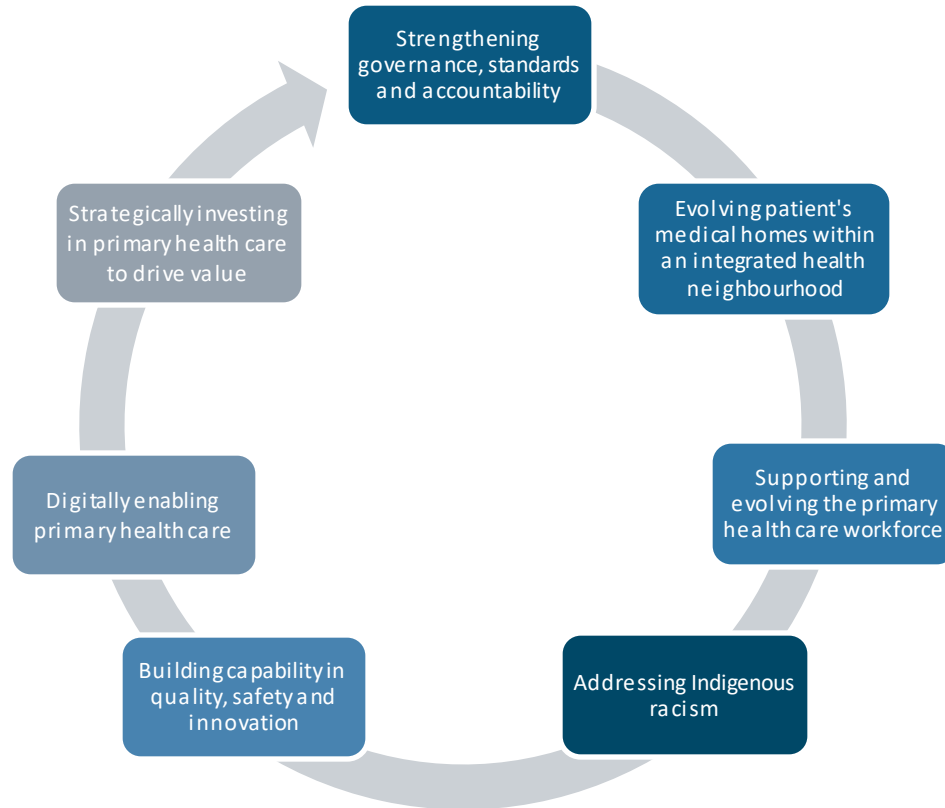
Immediate Actions

- Strike a **Supporting Comprehensive Primary Care Task Force** to recommend a new family practice compensation model, actions to reduce administrative burden facing primary care providers and additional stabilization measures
- Develop a temporary **panel management support program** to help offset costs related to growing panel sizes until a better compensation model has been implemented
- Implement a **nurse practitioner funding model** to bring greater capacity into the system
- Establish an **Indigenous Patient Complaints Investigator and Elders Roster** to investigate incidence of racism during the delivery of health care

Immediate Actions

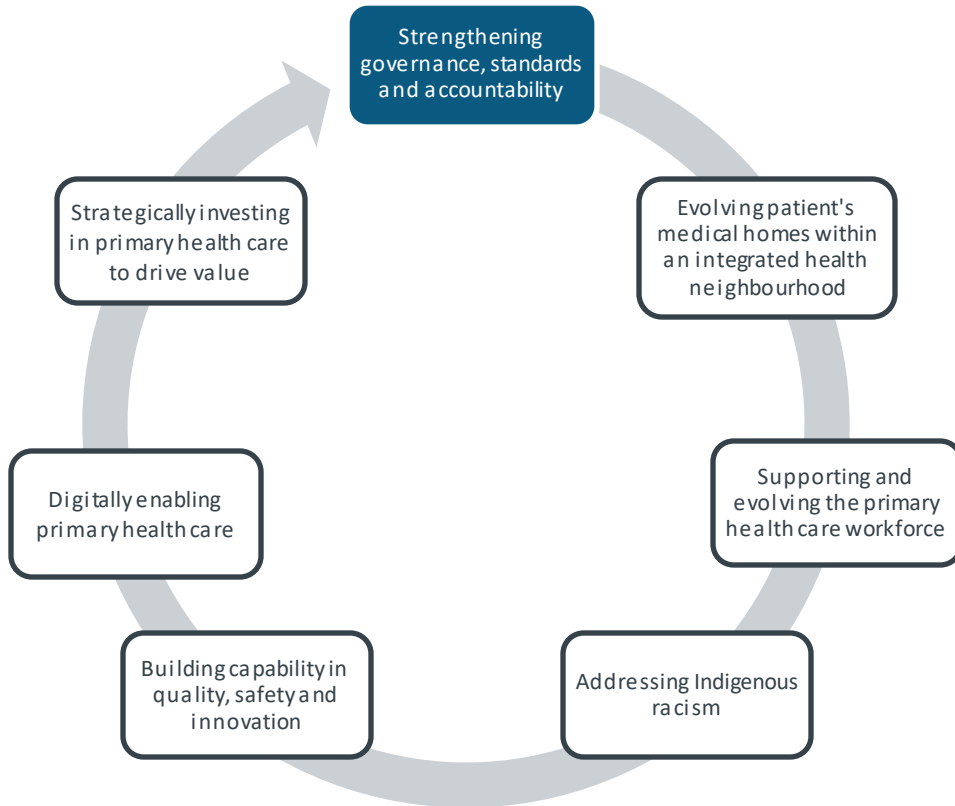
- Launch an **Indigenous Navigator grant program** that will provide financial support to Indigenous partners to recruit and retain Indigenous navigators to assist patients to overcome barriers to accessing primary health care services and build relationships with health care providers
- Develop an **Indigenous Primary Health Care Innovation Fund** to address the immediate challenges facing Indigenous communities by providing resources to support the identification, and implementation of solutions to deliver comprehensive primary health care close to home
- Create **Primary Care and Indigenous Health Divisions** within Alberta Health

Key Areas of Focus



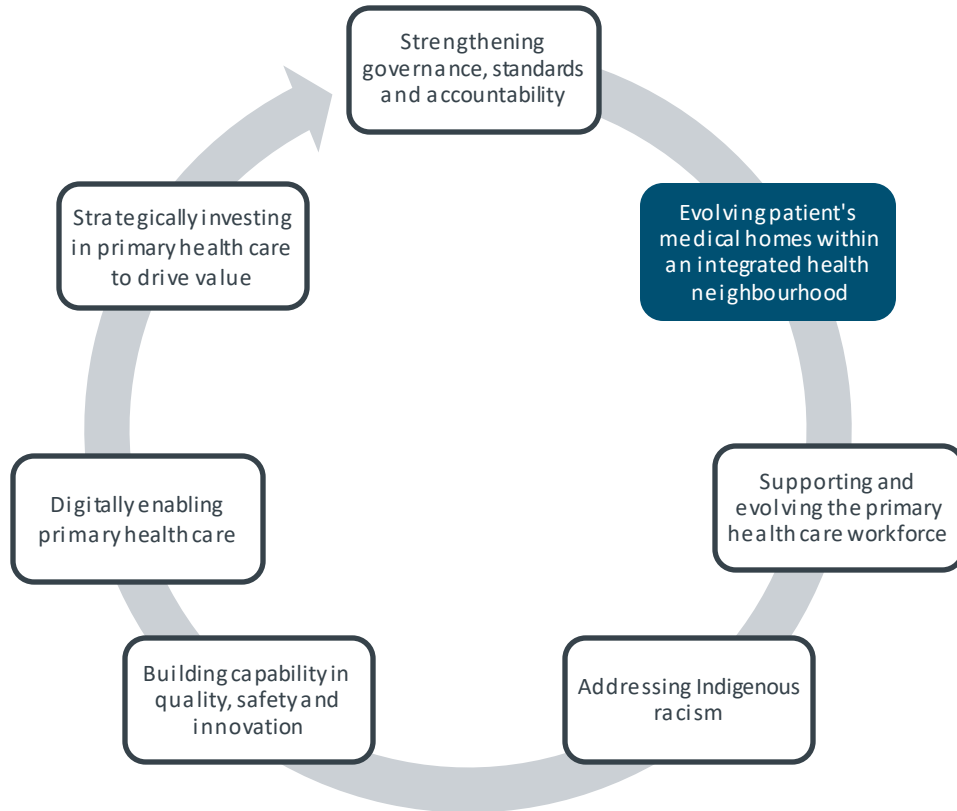
- Fundamentally, the goal of MAPS is to create a true primary health care system that meets the needs of all Albertans and is sustainable
- Areas of focus are mutually reinforcing and independent – all are required to achieve the goal
- Engagement will inform key actions required to fully implement MAPS over the next 5-10 years and 2 year priorities

Key Areas of Focus



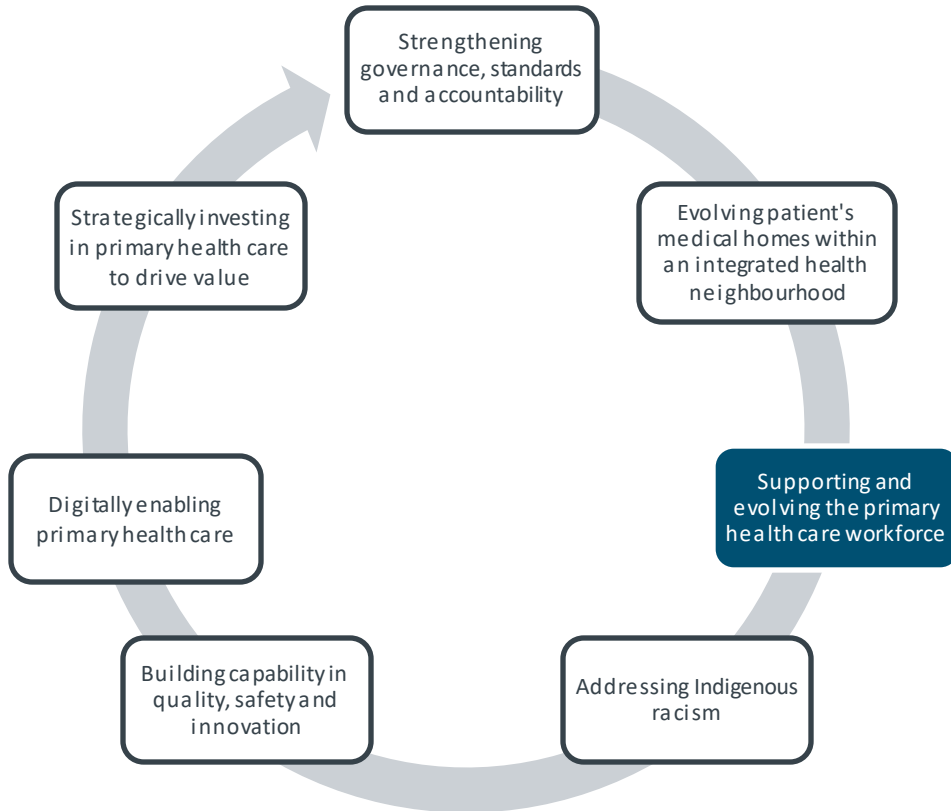
Strengthening
governance, standards
and accountability

Key Areas of Focus



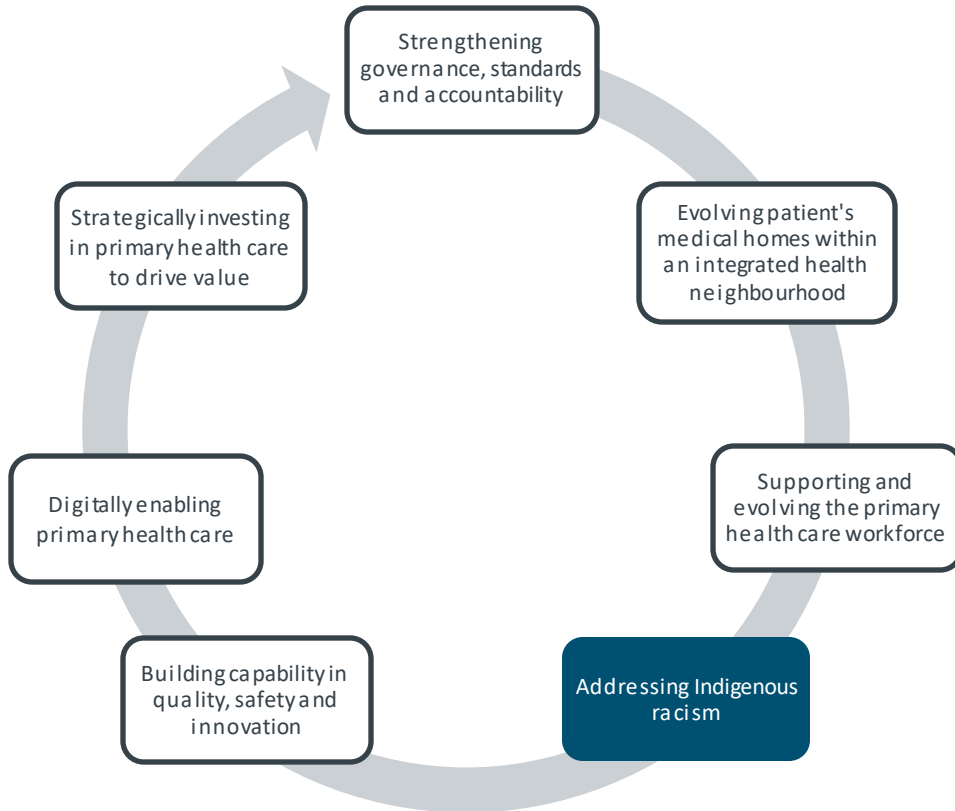
Evolving patient's medical homes within an integrated health neighbourhood

Key Areas of Focus



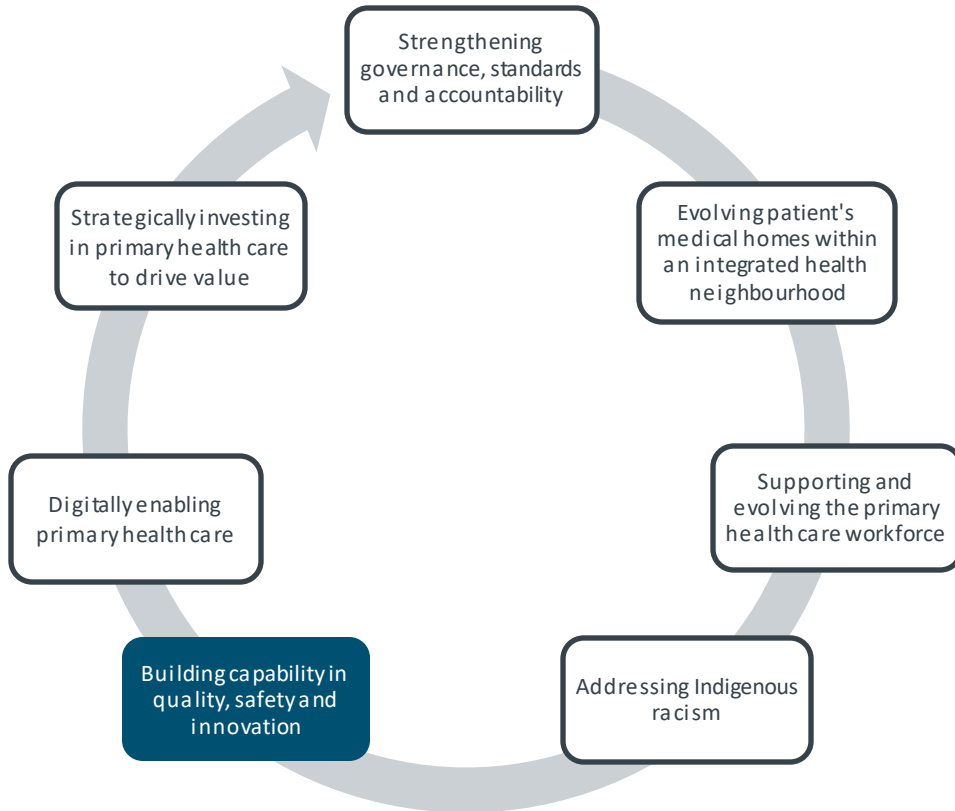
Supporting and evolving the primary health care workforce

Key Areas of Focus



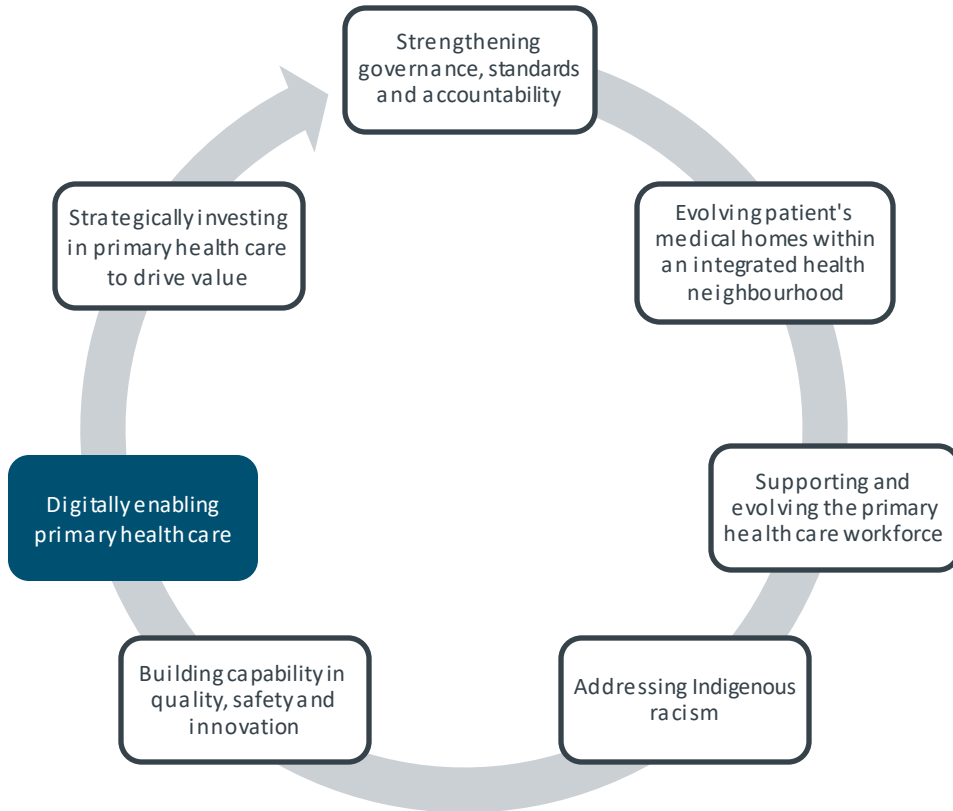
Addressing Indigenous racism

Key Areas of Focus



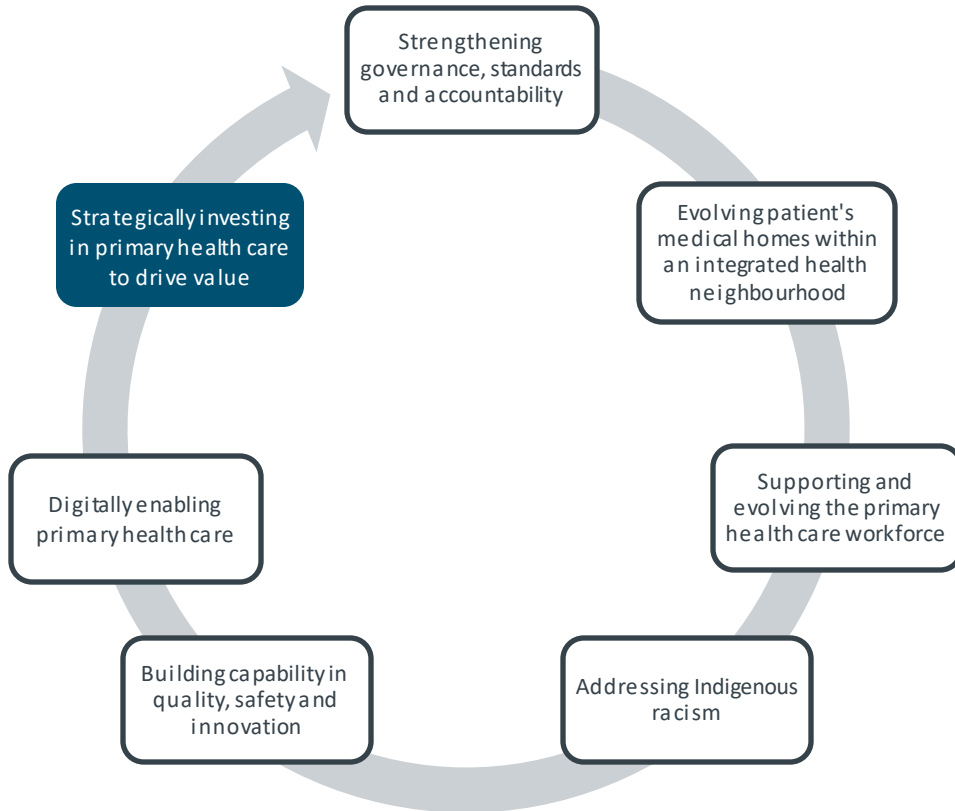
Building capability in
quality, safety and
innovation

Key Areas of Focus



Digitally enabling
primary health care

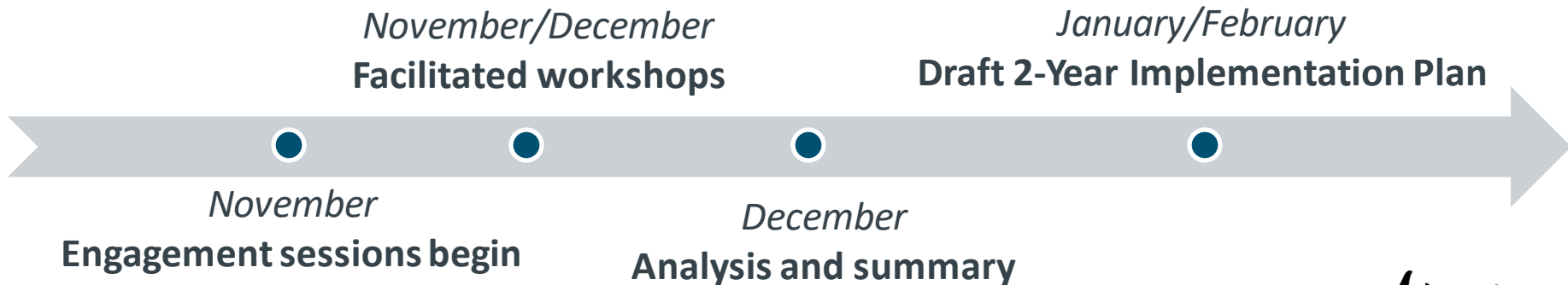
Key Areas of Focus



Strategically investing
in primary health care
to drive value

What is next

- **Short term actions** to address urgent issues and give Albertans more access to family doctors and the health professionals they need
- We will continue to work with partners, including Indigenous communities, on **planning for implementation** of these immediate priorities and the broader MAPS recommendations through targeted engagement



Engagement Strategy

- Targeted **workshops** on each Key Area of Focus to gather specific feedback related to implementation (*PCN Medical Doctors, EDs and Board Chairs*)
- **Individual stakeholder meetings** with key organizations
- Utilize existing **provincial/zone committee meetings** to gather both high level and specific feedback
- **MAPS email inbox** (health.MAPS@gov.ab.ca) remains available for general feedback

Plenary

Objective: Facilitated discussion to receive initial feedback on the overall direction for MAPS implementation

Approach: Response to questions using Mentimeter followed by opportunity to provide additional comments at microphone

Questions:

1. *Based on what you know about MAPS, what are the top three actions or recommendations that we need to move on in the next 2 years?*
2. *As MAPS moves ahead, how would you/your PCN prefer to be engaged and involved?*
3. *From your perspective, what are the biggest barriers and/or risks to successfully implementing MAPS?*

If you have any more feedback, please
email us at health.maps@gov.ab.ca