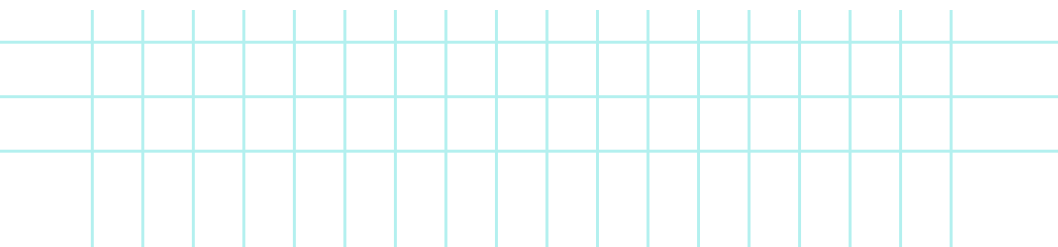




Community Information Integration Health Data Elements

Healthquest is exclusively focused on healthcare.



Patient Information

Client Entry / Editing

Burbridge, Renaud
Chart No.: 1288

Name/Addr Billing Notes Relations Patient Portal Reminders

Last: Burbridge First: Renaud Middle: Title: Alias: Book

Address Contact Identifiers

Line 1: 4002 - 38 Street Phone: (780)396-8549 PHN: 221424009
 Line 2: Bus Phone: (780) - Recovery Prov: Alberta
 Line 3: Other Phone: (780) - Reg No.:
 City: Bonnyville E-Mail: Chart No.: 1288
 Prov: Alberta Appointment Reminders: Add New
 PC: TSN1V1 Country: Canada Book Online

Personal Info Admin

Date of Birth: 25-11-1981 Age: 41 Client Type: Valid Alberta Patient Scanned
 Gender: Male End Date: 00-00-0000 First Act Date: 07-12-2021
 Married: End Date Reason: Last Act Date: 05-01-2023
 Emerg Con: Diag Code 1: Hosp Adm Date: 00-00-0000
 Family Dr: Default PRAC: BONNER Verified: 07-10-2022
 Referred By: Referral Doc:

Acct Summary Scans AHC History Statement Letters Appointments Labels History Print Chart

1288 - Burbridge, Renaud - Gender: M - PHN: 221424009 - DOB: 25-11-1981 - Age: 41 - Charting

Burbridge, Renaud
Chart No.: 1288

dr2dr Netcare View Client Print Undo Close

0 Notifications Pending Labels Worklists Letters

Overview Browse Chart Notes Meds Problems Forms Lab/Report (0) Referrals (0) Patient Mess...

Doctor	Type	Date	Result
BONNER	Breast Centre Radiology	07-10-2022	N
BONNER	DiagnosticCare Imaging	07-12-2021	N
BONNER	Edmonton Hereditary C	31-01-2018	N

Breast Centre Radiology
 Date 07-10-2022 Response Req'd - by 00-00-0000
 Response Received: N
 Doctor: BONNER

1288 - Burbridge, Renaud - Gender: M - PHN: 221424009 - DOB: 25-11-1981 - Age: 41 - Charting

Burbridge, Renaud
Chart No.: 1288

dr2dr Netcare View Client Print Undo Close

0 Notifications Pending Labels Worklists Letters

Overview Browse Chart Notes Meds Problems Forms Lab/Report (0) Referrals (0) Patient Mess...

LOCKED - Created Oct 07, 2022 18:11 UnLock Confidential Bill New Change Template Save

Doctor: BONNER Visit Date: 07-10-2022 Visit Time: 18:11 Notes Complete Delete Print

Subjective Annual Exam

Objective Pt reports feeling fine.

Assessment Normal Exam. No abnormalities noted.

Plan Referral to check family history

Intervention Removed small mole from inner left forearm. Intervention Date 05-07-2022

BP 125/88 Height 185 Weight 88 BMI 25.7
 Pulse 68 Temp 35.9 Waist O2 98%
 Head Circumference 47

Vaccine Tetanus
 Vaccine Date 20-01-2020 Vaccine Lot # 12345

1288 - Burbridge, Renaud - Gender: M - PHN: 221424009 - DOB: 25-11-1981 - Age: 41 - Charting

Burbridge, Renaud
Chart No.: 1288

dr2dr Netcare View Client Print Undo Close

0 Notifications Pending Labels Worklists Letters

Overview Browse Chart Notes Meds Problems Forms Lab/Report (0) Referrals (0) Patient Mess...

UpToDate Search: Go New Save

Problem Type	Start Date	End Date
Gout	10-10-2022	
Essential Hypertension	01-02-2018	
Diabetes mellitus	01-01-2010	

Type: Essential Hypertension
 Severity: Status: Active Important
 Doctor: BONNER Next Tests Due: 00-00-0000
 Start Date: 01-02-2018 End Date: 00-00-0000 Confidential

Data Always Sent ***

Data sent, but not visible in Netcare

Demographics and dates always sent

Patient Information

Thu May 16, 2023 11:00 AM - BONNER

Burbridge, Renaud
 Chart No: 1288
 DOB: Nov 25, 1981 Age: 41 Gender: Male
 PHN: 221424009 Valid Alberta Patient

4002 - 38 Street
 Bonnyville AB
 T8N1V1

Home: (780)396-8549
 Work: (780) -
 Other: (780) -
 Email:

Last Major Visit: N/A
 Last Visit: Dec 07, 2021 - 464 days ago
 Next Visit: Mar 16, 2023
 Referral Doc: BONNER
 Default Doc: BONNER verified 07.10.2022

0 Notifications Pending

Accounts History Reminders Status Info

Reminder Via: Add New

State	Date/Time	User	Reminder Via

Appointment Details

Time Req: Visit
 DR15
 Type: Other Medical
 State: Booked

Confirmed
 See Receptionist
 Method: In-Person

Description / Notes:

BEAHC BR Other Payment Rebook Print Worklists Charting Letters Labels Text

Delete Reserve >> Cancel Ok Send Patient Portal Invite

1288 - Burbridge, Renaud - Gender: M - PHN: 221424009 - DOB: 25-11-1981 - Age: 41 - Charting

Burbridge, Renaud
 Chart No: 1288

dr2dr Netcare View Client Print Undo Close

0 Notifications Pending

Labels Worklists Letters

Overview Browse Chart Notes Meds Problems Forms Lab/Report (0) Referrals (0) Patient Mess...

Allergies

Celebrex

New Save Undo Renew Print Prescription

Name: Rosuvastatin Calcium 20mg Oral Tablet

First Prescribed: 07-12-2021 Status: Active Active Date: 16-03-2023

Last Prescribed: 16-03-2023 Dosage Form: Refills: 13.00

Allow Substitutions: Y Doctor: BONNER Refills Expire: 00-00-0000

Route Admin: PO Continuous Use: Short Term Quantity: #

Dosage	Units	Frequency	PRN	Duration	Code
1	-	TAB	BID	30.0 Days	

Drug / Dosage Last Prescribed

Rosuvastatin Calcium 20m... 16-03-2023
 1TAB BID 30D

Provider Information

Client Entry / Editing

Bonner, Clark
 Chart No: 1149

dr2dr Netcare Labs Worklists Referrals Forms

Name/Addr Billing Employee Practitioner Notes Relations Patient Portal Reminders

Admin

Doc Lic No: 1
 Ref Name: BONNER
 Company: Boardwalk Clinic
 Site #: Site 00
 Discipline: Medical
 Start Date: 06-08-2003
 End Date: 06-00-0000
 Doc Order:

Appointments

Use Appointments
 Client Billing based on Appt Type
 Accepting New Patients
 Walk-in
 Accept Online Bookings until: 01-01-2029
 Default Appt Type:
 Schedule Color: Urgency Test
 Schedule Columns:

External Identifiers

Lab Phn Code: 5575757 ONR Panel #: 1234567891
 Lab Loc Code: 3253 CR Export: Job
 EPIC Provider ID:
 CC Submitter ID:
 CC Department ID:
 ROMP No:
 DRD No:
 WCB Billing No: 078008
 WCB Role: GP
 WCB Contract ID: 000001 - WCB General

Alberta Health Services

Ba Number: 1234567 Locum BA:
 Facility: 245900 Vets: 10
 Func Center: Play To: BAPP
 Dist: GAST SHR 2:
 AH Loc Code:
 Alternate Payment Plan (ignores all undepayments).

Statements

Name: Dr. Clark Bonner
 License #:

Acc't Summary Scales A/C History Statement Letters Appointments Labels History Print Chart

Client Entry / Editing

Bonner, Clark
 Chart No: 1149

dr2dr Netcare Labs Worklists Referrals Forms

Name/Addr Billing Employee Practitioner Notes Relations Patient Portal Reminders

Last: Bonner First: Clark Middle: E Title: Dr. Alias: Book

Address

Line 1: 7471 - 102 Street
 Line 2:

Contact

Phone: (124)151-2423
 Bus Phone: (780)469-2866

Identifiers

PHN: 736967288
 Recovery Prov: Alberta

Data Always Sent ***

Data sent, but not visible in Netcare

Demographics and dates always sent

Lab Forms

Referral Management

Diagnostic Imaging

Data Always Sent ***

Data sent, but not visible in Netcare

Demographics and dates always sent

Sample Community Encounter Digest (CED)



Community Encounter Digest

Listing Encounters Submitted between 2021-May-18 and 2022-May-18

Person: PUBLIC, John Q

PHN/ULI: 202220210 :AB

DOB: 1943-Dec-15

Gender: M

COMMUNITY ENCOUNTERS

Encounter Date	Service Delivery Location	Provider Name	Provider Role, Expertise	Patient Reason for Encounter	Clinician Encounter Clinical Assessment
2022-May-18	Calgary Medical Clinic	James King	Physician, General Practice		Pulmonary embolism (415.19AD)
2022-Mar-12	Westmont Medical Clinic	Adam Douglas	Physician, General Practice	Review Results – review recent	Recurrent pulmonary embolism (415.19AD)
2022-Jan-09	Westmont Medical Clinic	Zack Wade	Physician, General Practice	Gout	
2021-Dec-05	Westmont Medical Clinic	Adam Douglas	Physician, General Practice	Asthma – Follow up – F/C spec	Obstructive sleep apnea (327.23D)
2021-Sep-26	Calgary Medical Clinic	James King	Physician, General Practice	Wheezing – cough, chest congestion	Gout (274.9H)
2021-Aug-29	Calgary Medical Clinic	James King	Physician, General Practice	Medication Management	Drug (786.9H)
2021-Jul-15	Westmont Medical Clinic	Adam Douglas	Physician, General Practice	Review results – lab results	
2021-Jul-08	Westmont Medical Clinic	Adam Douglas	Physician, General Practice	Medication Management	Pedal Edema (782.3BN)

* Encounters collected from participating clinics over the past 12 months; it may not represent all encounters for the patient.

HEALTH CONCERN HISTORY

Encounter Date	Health Concern	Provider Name	Source
2022-Jan-09	Gout	Zack Wade	South Calgary Medical Clinic
2021-Dec-05	Obstructive sleep apnea	Adam Douglas	Westmont Medical Clinic
2021-Jul-15	Pulmonary Embolism (Resolved)	Adam Douglas	Westmont Medical Clinic
2021-Jun-08	Anticoagulation Monitoring, INR Range 2-3 (Resolved)	Adam Douglas	Westmont Medical Clinic

* Health concerns collected from participating clinics; it may not represent all health concerns for the patient.

POSSIBLE ALLERGY

Encounter Date	Possible Allergy / Intolerance Agent	Provider Name	Source
2021-Jun-08	Celebrex	Adam Douglas	Westmont Medical Clinic

* Allergy information collected from participating clinics; it may not represent all allergies for the patient.

MEASURED OBSERVATIONS

Encounter Date	Systolic BP	Diastolic BP	Height	Weight	Oxygen Saturation	Pulse	Head Circumference	Source
2022-Jan-09	110	64						Westmont Medical Clinic
2021-Dec-05	110	64	1.81 cm	142.8 kg		151 bpm		Westmont Medical Clinic

This document lists the patient's encounter information from participating clinics. It does not represent the patient's medical history or summary. Provider must verify the accuracy and completeness of this patient's information prior to treatment decisions.

Sample Community Encounter Digest (CED)



Community Encounter Digest

Listing Encounters Submitted between 2021-May-18 and 2022-May-18

Person: PUBLIC, John Q

PHN/ULI: 202220210 :AB

DOB: 1943-Dec-15

Gender: M

2021-Sep-26	125	84						Calgary Medical Clinic
2021-Aug-29	113	73	1.81 cm	315 lb		168 bpm		Calgary Medical Clinic

* Measured observations collected from participating clinics; it may not represent all measurement observations for the patient.

IMMUNIZATIONS

Date Vaccine Administered	Vaccine Administered	Vaccine Administered Lot Number
2022-Apr-22	Flu H1N1	122345

* Immunization information collected from participating clinics; it may not represent all immunizations administered to the patient.

REFERRALS

Referral	Referral Request Date	Referral Occurrence Date	Source
Urology	2021-Sep-27	2022-Feb-11	Calgary Medical Clinic
	2021-Sep-27		Westmont Medical Clinic
Cardiology	2021-Sep-06	2021-Sep-14	Calgary Medical Clinic
Cardiology	2021-Setp-06		Westmont Medical Clinic

* Referral from participating clinics; it may not represent all referrals for the patient.

This document lists the patient's encounter information from participating clinics. It does not represent the patient's medical history or summary. Provider must verify the accuracy and completeness of this patient's information prior to treatment decisions.

Healthquest Data Elements Matched to a Sample CED



Community Encounter Digest

Listing Encounters Submitted between 2021-May-18 and 2022-May-18

Person: Burbridge, Renaud PHN/ULI: 221424009-AB DOB: 1981-Nov-25 Gender: M

MEASURED OBSERVATIONS

Encounter Date	Systolic BP	Diastolic BP	Height	Weight	Oxygen Saturation	Pulse	Head Circumference	Source
2022-Jan-09	110	64						Westmont Medical Clinic
2021-Dec-05	110	64	1.81 cm	142.8 kg		151 bpm		Westmont Medical Clinic

This document lists the patient's encounter information from participating clinics. It does not represent the patient's medical history or summary. Provider must verify the accuracy and completeness of this patient's information prior to treatment decisions.

IMMUNIZATIONS

Date Vaccine Administered	Vaccine Administered	Vaccine Administered Lot Number
2022-Apr-23	Tb. HINI	122345

* Referrals from participating clinics. It may not represent all immunizations administered to the patient.

REFERRALS

Referral	Referral Request Date	Referral Occurrence Date	Source
Urology	2021-Sep-27	2022-Feb-11	Calgary Medical Clinic
Urology	2021-Sep-27		Westmont Medical Clinic
Cardiology	2021-Sep-06	2021-Sep-14	Calgary Medical Clinic
Cardiology	2021-Sep-06		Westmont Medical Clinic

* Referrals from participating clinics. It may not represent all referrals for the patient.

Healthquest Data Elements Matched to a Sample CED

1288 - Burbridge, Renaud - Gender: M - PHN: 221424009 - DOB: 25-11-1981 - Age: 41 - Charting

0 Notifications Pending

Problems

Problem Type	Start Date	End Date
Gout	19-10-2022	
Essential Hypertension	01-02-2018	
Diabetes mellitus	01-01-2010	

Type: Gout
Severity: [dropdown] Status: Active [checkbox] Important [checkbox]
Doctor: [dropdown] Next Tests Due: 00:00:0000

HEALTH CONCERN HISTORY

Encounter Date	Health Concern	Provider Name	Source
2022-Jan-09	Gout	Zack Wade	South Calgary Medical Clinic
2021-Dec-05	Obstructive sleep apnea	Adam Douglas	Westmont Medical Clinic
2021-Jul-15	Pulmonary Embolism (Resolved)	Adam Douglas	Westmont Medical Clinic
2021-Jun-08	Anticoagulation Monitoring, INR Range 2-3 (Resolved)	Adam Douglas	Westmont Medical Clinic

* Health concerns collected from participating clinics; it may not represent all health concerns for the patient.

1288 - Burbridge, Renaud - Gender: M - PHN: 221424009 - DOB: 25-11-1981 - Age: 41 - Charting

0 Notifications Pending

Medications

Name: Rosuvastatin Calcium 20mg Oral Tablet
First Prescribed: 07-12-2021 Status: Active Active Date: 16-03-2023
Last Prescribed: 16-03-2023 Dosage Form: [dropdown] Refills: 13.00
Allow Substitutions: Y Doctor: BONNER Refills Expire: [dropdown]
Route Admin: PO Continuous Use: Short Term 00:00:0000
Dosage Units Frequency Prol. Duration Code
1. TAB BID 30.0 Days

POSSIBLE ALLERGY

Encounter Date	Possible Allergy / Intolerance Agent	Provider Name	Source
2021-July-08	Celebrex	Adam Douglas	Westmont Medical Clinic

* Allergy information collected from participating clinics; it may not represent all allergies for the patient.

COMMUNITY ENCOUNTERS

Encounter Date	Service Delivery Location	Provider Name	Provider Role, Expertise	Patient Reason for Encounter	Clinician Encounter Clinical Assessment
2021-Jul-15	Westmont Medical Clinic	Adam Douglas	Physician, General Practice	Review results - lab results	
2021-Jul-08	Westmont Medical Clinic	Adam Douglas	Physician, General Practice	Medication Management	Pedal Edema (782.3BN)

* Encounters collected from participating clinics over the past 12 months; it may not represent all encounters for the patient.

Thu Mar 16, 2023 11:00 AM - BONNER

Burbridge, Renaud
Chart No: 1288
DOB: Nov 25, 1981 Age: 41 Gender: Male
PHN: 221424009 Valid Alberta Patient

4802 - 38 Street Home: (780)396-8549
Bonnyville AB Work: (780) -
T8N1V1 Other: (780) -
Email:

Last Major Visit: N/A
Last Visit: Dec 07, 2021 - 654 days ago
Next Visit: Mar 16, 2023
Referral Doc: [dropdown]
Default Doc: BONNER Verified: 07-10-2022

Appointment Details
Time Req: [dropdown] Visit: [dropdown] Confirmed [checkbox] See Recurrence [checkbox]
Reminder Via: Add New [button] New [button]
Type: Repeat Exam [dropdown]
State: [dropdown] Phone for: [dropdown]
Booked: [checkbox] Virtual: [checkbox]
Description / Notes: Medication management

BIAHC BII Other Payment Rebook Print Worklists Charting Letters Labels Text
Delete Reserve >> Cancel Ok Join Patient Portal

1288 - Burbridge, Renaud - Gender: M - PHN: 221424009 - DOB: 25-11-1981 - Age: 41 - Charting

0 Notifications Pending

Created Oct 07, 2022 18:11 Lock Confidential Diagram Bill New Change Template Save
Doctor: BONNER Visit Date: 07-10-2022 Visit Time: 18:11 Notes Complete [checkbox] Delete Print

Subjective: Annual Exam
Objective: Pt reports feeling fine.
Assessment: Pedal Edema
Plan: Referral to check family history
Intervention: Removed small mole from inner left forearm. Intervention Date: 05-07-2022
BP: 125/88 Height: 185 Weight: 88 BMI: 25.7
Pulse: 68 Temp: 35.9 Waist: [dropdown] O2: 98%
Head Circumference: 47
Vaccine: Tetanus
Vaccine Date: 20-01-2020 Vaccine Lot #: 12345

Healthquest Data Elements Definitions

Data Always Sent***

Data Always Sent***

During the initial CII setup, Microquest will configure these fields in your most frequently used templates.

However, if a clinic indicates that they do not use one of these fields for their intended purpose with CII, Microquest will not map the field, and any data entered will not be displayed in the CED in Netcare.

Sent an encounter to CED and want to remove it or mark it as confidential?

If the encounter has already been uploaded to the CED that evening, and decide it isn't something that should be there, mark the encounter as confidential, or change the appointment status to 'Left Clinic' (something other than 'Done'), this will pull the encounter off the CED.

Do Clinics Need to Revise Their EMR PIA to Participate in the CII Project?

Alberta Health has written a PIA that will cover changes made to clinic EMR systems to accommodate disclosure of health information to CII. A synopsis of the Alberta Health PIA will be provided to custodians along with an endorsement letter that states that the custodian has been made aware of the changes to his/her EMR in support of the data extraction process.

The endorsement letter indicates to the Office of Information and Privacy Commissioner that the physician/custodian's EMR and the PIA covering it are amended and that the Alberta Health PIA reflects these changes and the security measures taken to protect health information as a result of the changes. The clinic is required to ensure all other privacy and security documentation is up to date. The CII implementation team will work with clinics to confirm documentation.


What Privacy and Security Protections are in Place for the Data Being Shared?


Data is being transferred from the EMR vendor's hosting site to the Alberta Health data center via a dedicated web service that uses strong encryption. Data from the Alberta Health data center goes to Alberta Netcare clinical repositories and to Alberta Health analytic environment through a virtual private network (VPN) that uses strong encryption.


The Alberta Health data center meets high standards of data security with firewalls, intrusion detection, anti-malware systems and redundancy of power supply and hardware to ensure high availability and data integrity.


How are Patients' Expressed Wishes Honored?

Healthquest has several options for masking confidential patient information. Any information marked as confidential in Healthquest will also be marked as confidential in Netcare and will not be included in the CED report.

 **Mask Patient Address**
Only the address details for the patient will be masked

 **Mark Chart Notes as Confidential**
Observation details in the patient encounter will be masked

Mark Client as Confidential 
All information for this patient at the clinic is masked

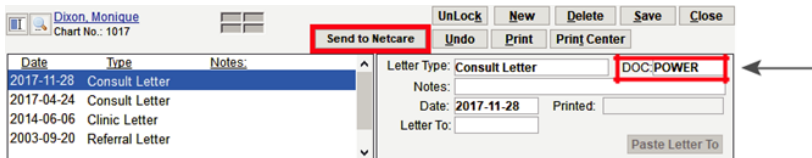
Mark Chart as Physicians Only 
All information for this patient at the clinic is masked

Within Healthquest, sending letters to Netcare, or removing previously sent letters from Netcare, can be done with the click of a single button.

How Do I Send a Letter to Netcare?

1. From the Client Letters window in Healthquest, select the letter you wish to send to Netcare.
2. Click the Send to Netcare button

The selected letter will be sent to Netcare that evening.



NOTE: Letters must be linked to a doctor.

Letters not linked to a doctor will not send to Netcare

Notes:

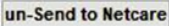
Letters will use the date of the letter itself - not the appointment date - if there is more than 7 days difference between the two dates.

Healthquest does not have the ability to select an attachment and add it to the consult report. However, you can go to other areas of the patient's chart to copy information and paste it when composing the consult letter.

Letters transcribed outside of EMR as a Word document: create a letter in the patient's chart, import the Word document (confirm letter is formatted correctly), save. Consult flows as above to Netcare.

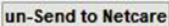
Letters transcribed outside of EMR as a PDF document: Copy the text and then paste it into another program such as the letter module in Healthquest (confirm letter is formatted correctly), save. Consult flows as above to Netcare.

I clicked 'Send to Netcare.' How Do I Stop the Letter from Sending to Netcare?

1. From the Client Letters window in Healthquest, select the letter you wish to stop from sending.
2. Click the **un-Send to Netcare** button 

The selected letter will not be sent to Netcare that evening

My Letter Has Already Been Sent. How Do I Remove it from Netcare?

1. From the Client Letters window in Healthquest, select the letter you wish to remove from Netcare.
2. Click the **un-Send to Netcare** button 

The selected letter will be removed from Netcare and replaced with a Cancelled Specialty Consult Report:

Cancelled Specialty Consult Report

The consult report associated with this patient has been retracted from the patient's record by the data source. The data source may have sent a cancellation to Netcare for a number of reasons including:

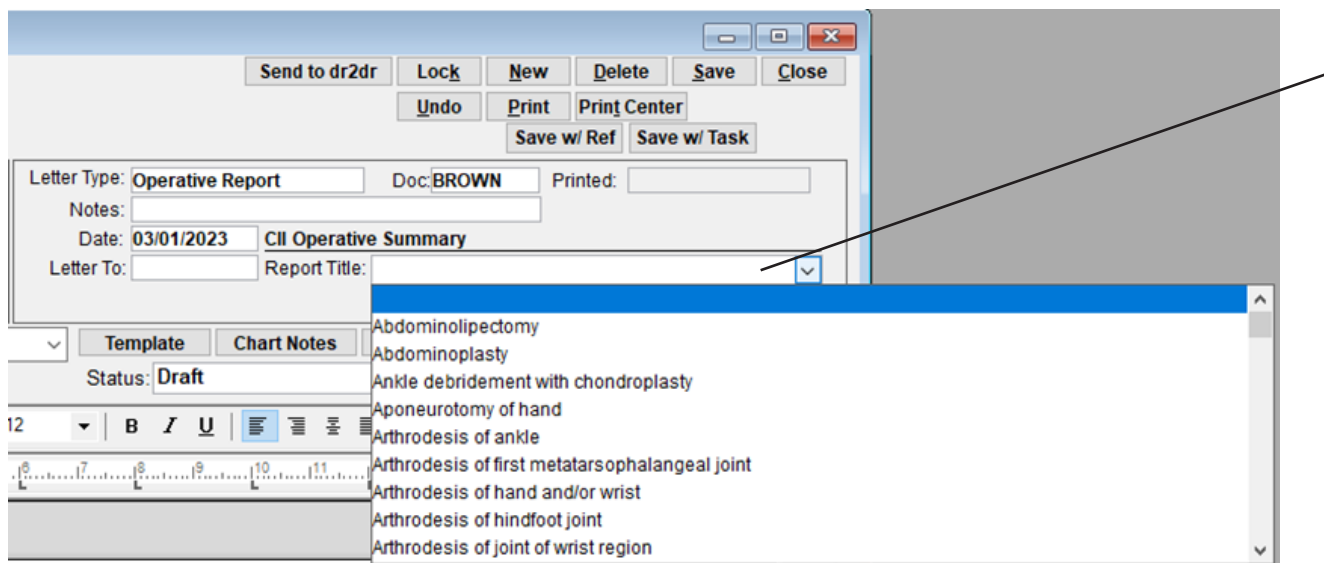
- The consult report may no longer be applicable to this patient
- A technical issue with the record was encountered at the source

**In the event a copy of the original report is required
Contact eHealth Support Services
Phone: 1-855-649-8649 or email: ehealthsupport@cgi.com**

Sending operative reports to Netcare

Create a new letter, select the letter type 'Operative Report' (or the letter type used strictly for operative reports).

A new drop-down will become visible called the report title.

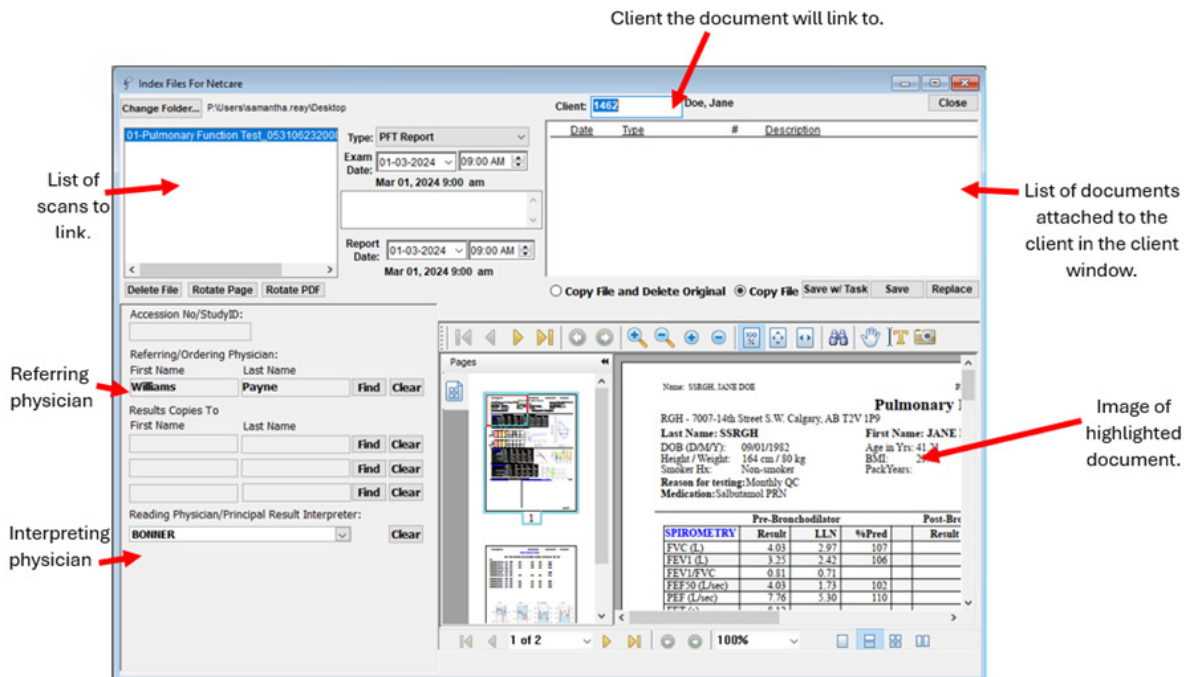


For this report to flow to the correct Netcare location, there **MUST** be a selection made.

As the report is ready to go up to Netcare, click the save button, then click 'Send to Netcare'.

This report can now be found on Netcare under the 'operative summary' tab on a patient's records

For linking Pulmonary Function Diagnostic testing to Netcare, click Admin > Index files for Netcare.

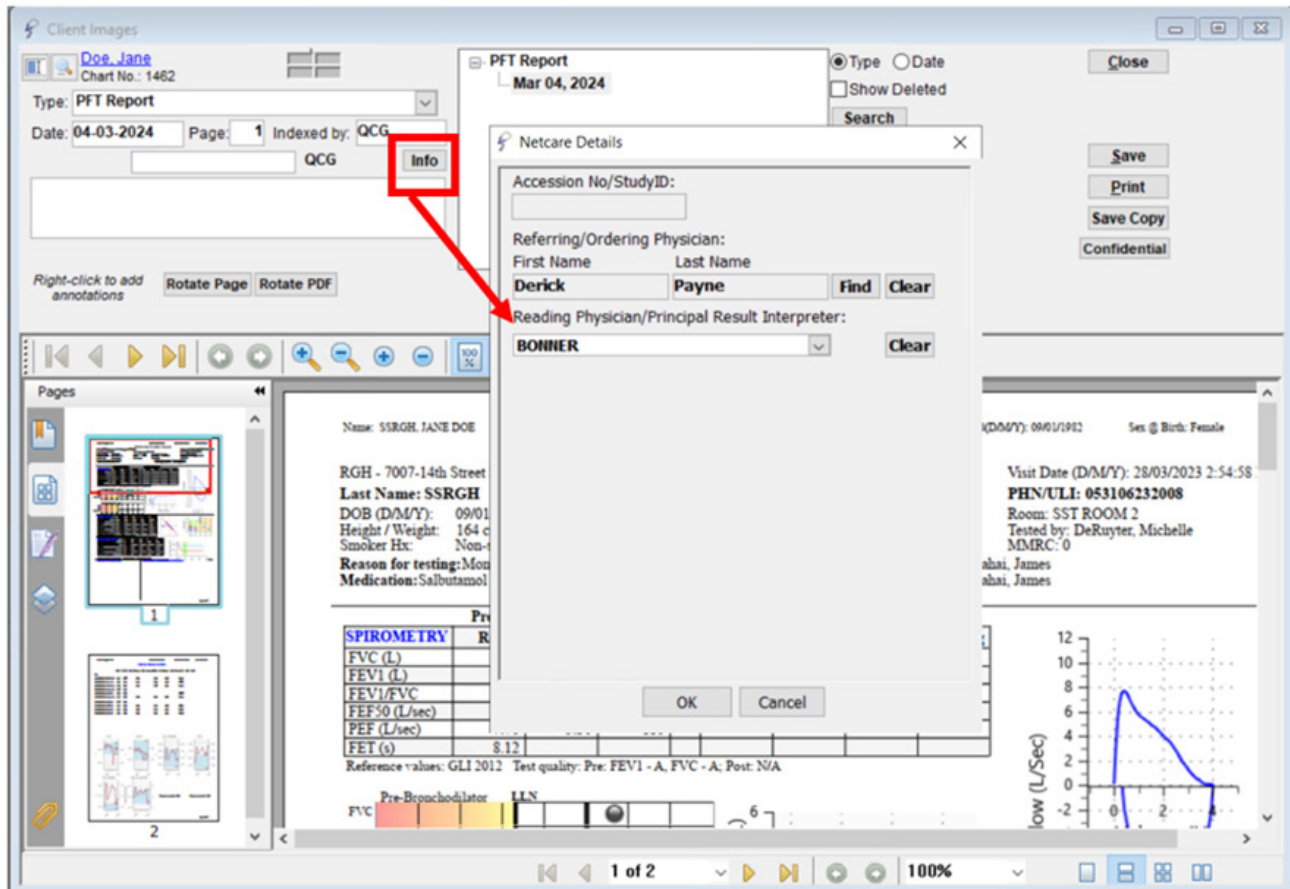


1. Review the document to find the patient it belongs to.
 - a. Search for the patient in the client lookup field or select new client to create a new patient.
2. Decide what the scan type should be, select from the drop-down.
 - a. This will be limited to the scan types selected specifically for netcare uploading for PFDs.
3. Enter the date and time of the completed test result.
4. Type the description if you need further labeling.
5. Select the option to copy the file to the chart and delete it from this file location.
- 6. Select the reading physician from the drop-down menu to the left of the image.**
- 7. Click find to search for the referring doctor who requested this test.**
 - a. Search their name and click OK.
8. Select the applicable save, merge, or handout button.
 - a. Save w/ Task – saves the document in the scanned documents, as well as opens the work lists for that patient to attach the document to, or to start a new work list.
 - b. Save – saves the document in the scanned documents and the assigned scans list if set to review by.

Once the document has been saved to the patient’s chart, it will also appear on Netcare the following day based on the labeling to the left of the image shown above.

***Note, the steps in Bold are key for the upload of the report to Netcare.**

Within the client card scans window there will be an info button visible, this will show the reading/interpreting physician as well as the ordering physician.

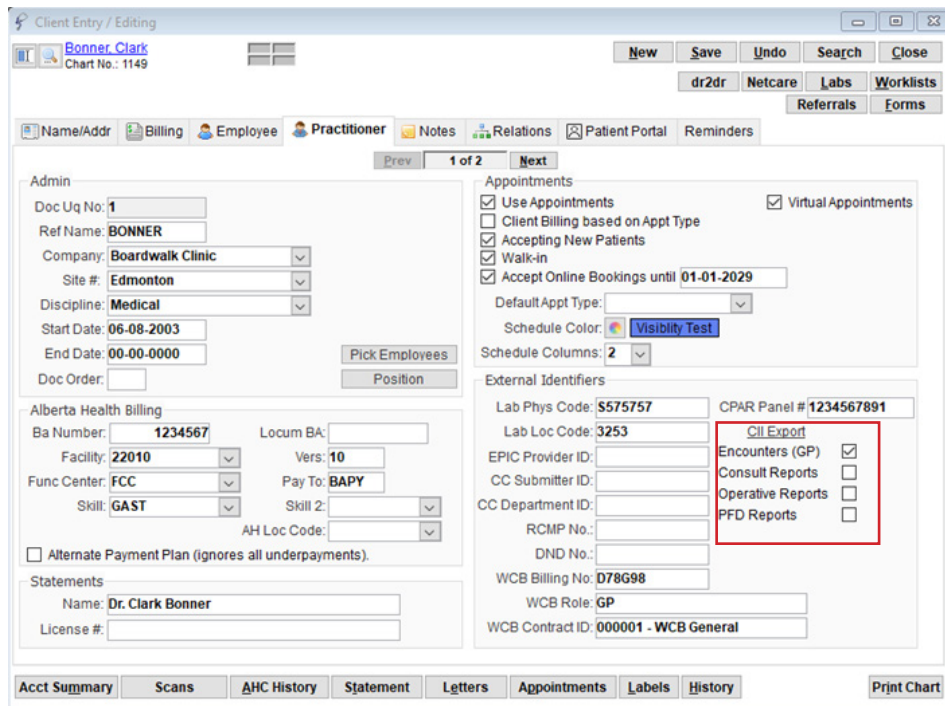


If the scan type used in this process was existing one, it will not impact previous reports on patient charts, they will not be sent retroactively to Netcare.

Create a new letter, select the letter type 'Operative Report' (or the letter type used strictly for operative reports).

How Do I Configure the Doctor Card for CII?

1. Open the practitioner's Client Card
2. Select the Practitioner tab
3. Select the type of data that will be uploaded from the CII Export menu:
 - Encounters (GP): all selected data elements will be sent to Netcare
 - Consult Reports: consult reports may be selected to submit to Netcare
 - Operative Reports: operative reports may be selected to submit to Netcare
 - PFD: pulmonary function diagnostic tests may be selected to submit to Netcare



The screenshot shows the 'Client Entry / Editing' window for 'Bonner, Clark' (Chart No.: 1149). The 'Practitioner' tab is active. The 'CII Export' section is highlighted with a red box, showing the following options:

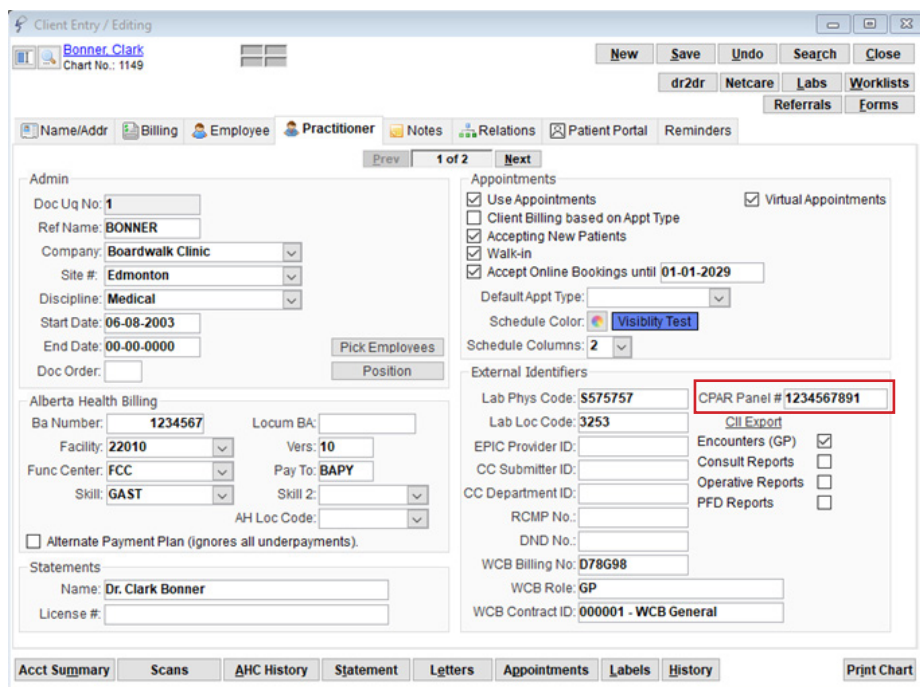
- CII Export
- Encounters (GP)
- Consult Reports
- Operative Reports
- PFD Reports

NOTE: For any future practitioner added to Healthquest, you must properly set the CII Export to ensure their selected data is sent to Netcare.

Physician Client Card Set Up for CPAR

An EMR user will require clinic EMR Administrative Access status to access and edit a physician client card. If the CPAR Access Administrator or the Panel Administrator does not have this status, speak to your clinic EMR System Administrator.

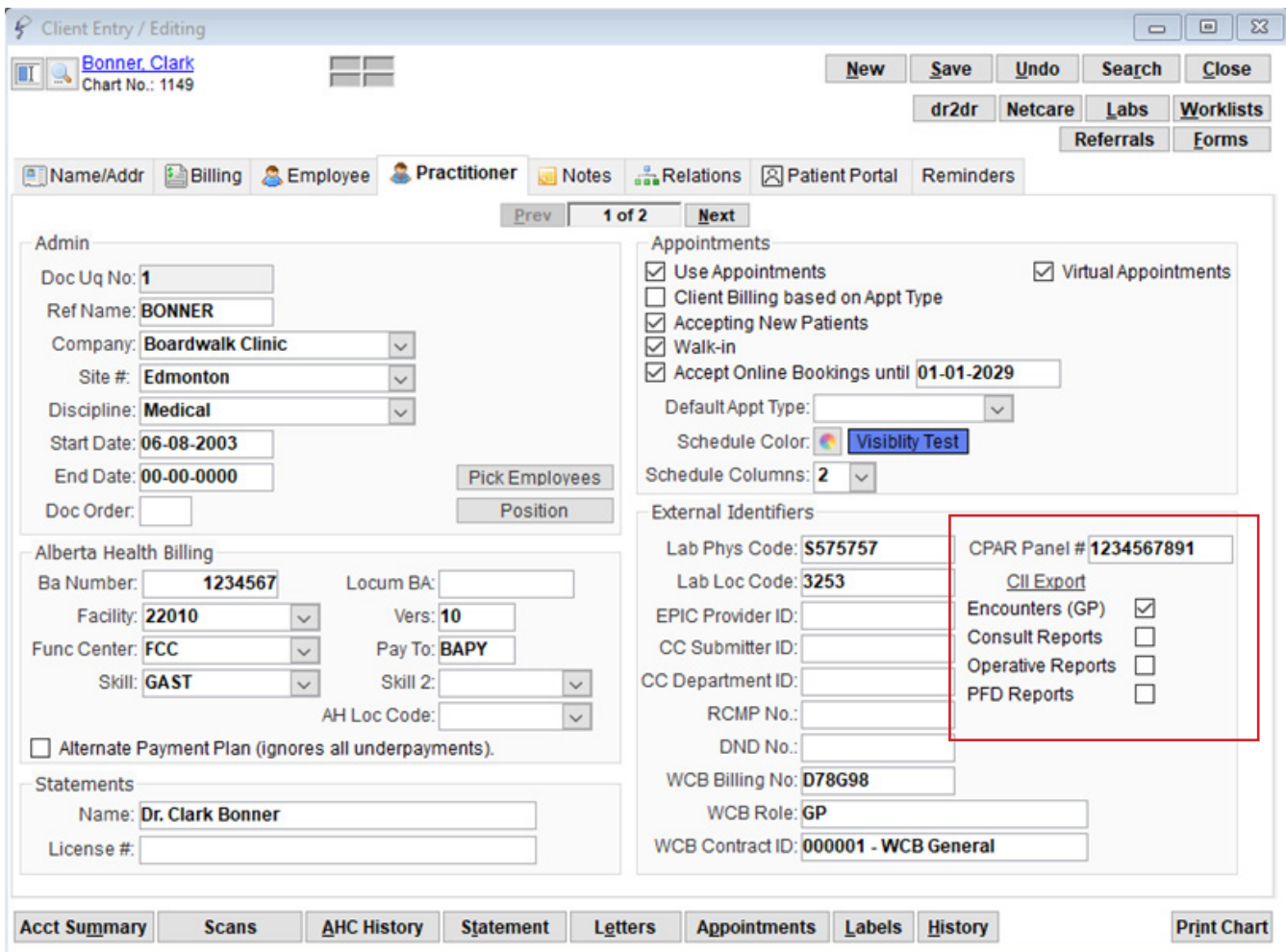
During the registration process the CPAR Access Administrator will have received the CPAR panel number for each physician or nurse practitioner participating in CPAR. There is a designated place in the physician client card where this number must be placed called the CPAR Panel #.



The screenshot shows the 'Client Entry / Editing' window for a physician client card. The 'External Identifiers' section is highlighted, showing the 'CPAR Panel #' field with the value '1234567891'. Other fields in this section include Lab Phys Code (S575757), Lab Loc Code (3253), EPIC Provider ID, CC Submitter ID, CC Department ID, RCMP No., DND No., WCB Billing No (D78G98), WCB Role (GP), and WCB Contract ID (000001 - WCB General). The 'Appointments' section includes checkboxes for 'Use Appointments', 'Client Billing based on Appt Type', 'Accepting New Patients', 'Walk-in', and 'Accept Online Bookings until 01-01-2029'. The 'Admin' section includes fields for Doc Uq No (1), Ref Name (BONNER), Company (Boardwalk Clinic), Site # (Edmonton), Discipline (Medical), Start Date (06-08-2003), End Date (00-00-0000), and Doc Order. The 'Alberta Health Billing' section includes fields for Ba Number (1234567), Locum BA, Facility (22010), Vers (10), Func Center (FCC), Pay To (BAPY), Skill (GAST), and Skill 2. The 'Statements' section includes Name (Dr. Clark Bonner) and License #.

Physician Client Card Set Up for CPAR

Please add the CPAR panel # to the physician's client card to authorize the CPAR panel export.



Client Entry / Editing
 Bonner, Clark
 Chart No.: 1149

Admin
 Doc Uq No: 1
 Ref Name: BONNER
 Company: Boardwalk Clinic
 Site #: Edmonton
 Discipline: Medical
 Start Date: 06-08-2003
 End Date: 00-00-0000
 Doc Order:

Alberta Health Billing
 Ba Number: 1234567
 Facility: 22010
 Func Center: FCC
 Skill: GAST
 Locum BA:
 Vers: 10
 Pay To: BAPY
 Skill 2:
 AH Loc Code:

Appointments
 Use Appointments
 Client Billing based on Appt Type
 Accepting New Patients
 Walk-in
 Accept Online Bookings until 01-01-2029
 Default Appt Type:
 Schedule Color: Visibility Test
 Schedule Columns: 2

External Identifiers
 Lab Phys Code: S575757
 Lab Loc Code: 3253
 EPIC Provider ID:
 CC Submitter ID:
 CC Department ID:
 RCMP No.:
 DND No.:
 WCB Billing No: D78G98
 WCB Role: GP
 WCB Contract ID: 000001 - WCB General

CPAR Panel # 1234567891
[CII Export](#)
 Encounters (GP)
 Consult Reports
 Operative Reports
 PFD Reports

Statements
 Name: Dr. Clark Bonner
 License #:

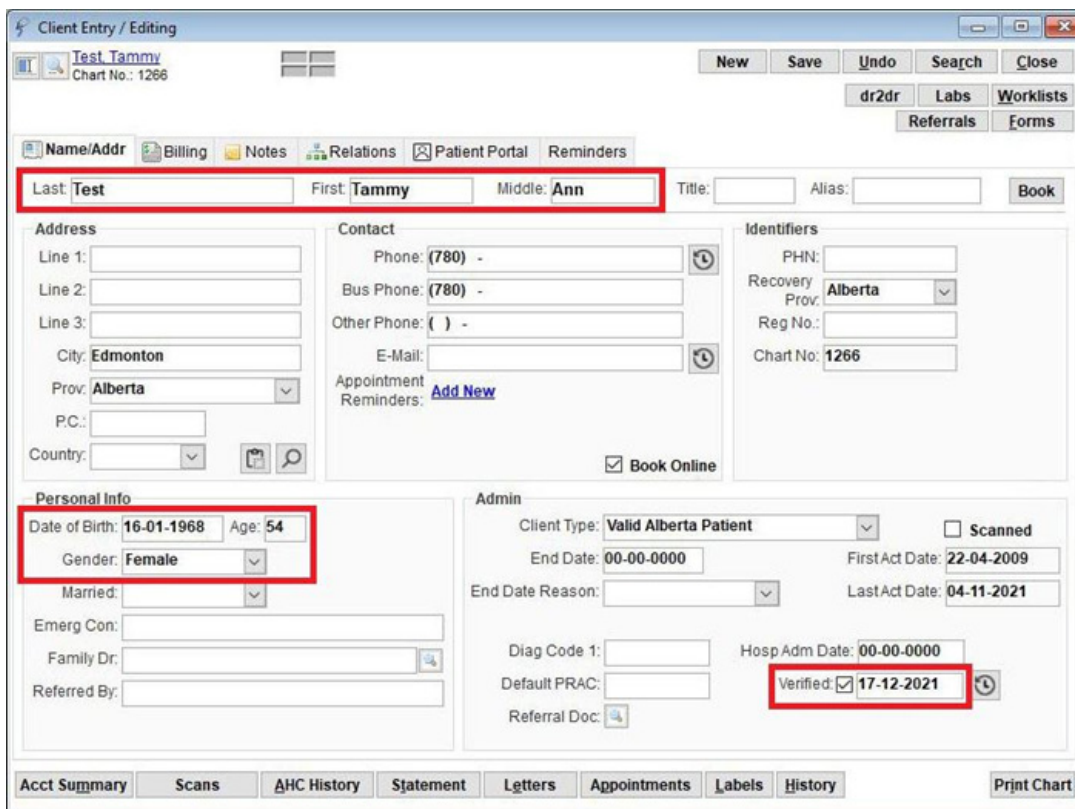
Buttons: Acct Summary, Scans, AHC History, Statement, Letters, Appointments, Labels, History, Print Chart

This activity must be repeated on the client card for each physician participating in CII/CPAR. Note: For any future practitioner added in your Healthquest EMR and registering for CII/CPAR, you must properly set the CII/CPAR Export to ensure their selected data is sent to Alberta Netcare.

Client Card

The data from the client card that is included in CPAR includes:

- Name (Last, Middle, First)
- PHN (CPAR retrieves the number and the recovery province)
- Gender
- Date of Birth
- Verified Date
- Last Visit Date (this is pulled from appointments)



The screenshot shows the 'Client Entry / Editing' window for a patient named Tammy Ann Test (Chart No.: 1266). The form is divided into several sections:

- Name/Addr:** Last: Test, First: Tammy, Middle: Ann. Title and Alias fields are empty.
- Address:** Line 1-3, City: Edmonton, Prov: Alberta, P.C., Country.
- Contact:** Phone: (780) -, Bus Phone: (780) -, Other Phone: () -, E-Mail: Appointment Reminders: Add New.
- Identifiers:** PHN, Recovery Prov: Alberta, Reg No., Chart No: 1266.
- Personal Info:** Date of Birth: 16-01-1968, Age: 54, Gender: Female, Married, Emerg Con, Family Dr, Referred By.
- Admin:** Client Type: Valid Alberta Patient, Scanned, End Date: 00-00-0000, First Act Date: 22-04-2009, End Date Reason, Last Act Date: 04-11-2021, Diag Code 1, Hosp Adm Date: 00-00-0000, Default PRAC, Referral Doc, Verified: 17-12-2021.

Buttons at the bottom include: Acct Summary, Scans, AHC History, Statement, Letters, Appointments, Labels, History, and Print Chart.

Data elements that will cause a patient to be excluded from the CPAR report and not uploaded to the registry are any ONE of the following:

- Default Doc is blank
- End Dated
- End Date reason (any of the drop downs)
- Not Verified
- No visit dates

Use of Special Characters in the Name Field

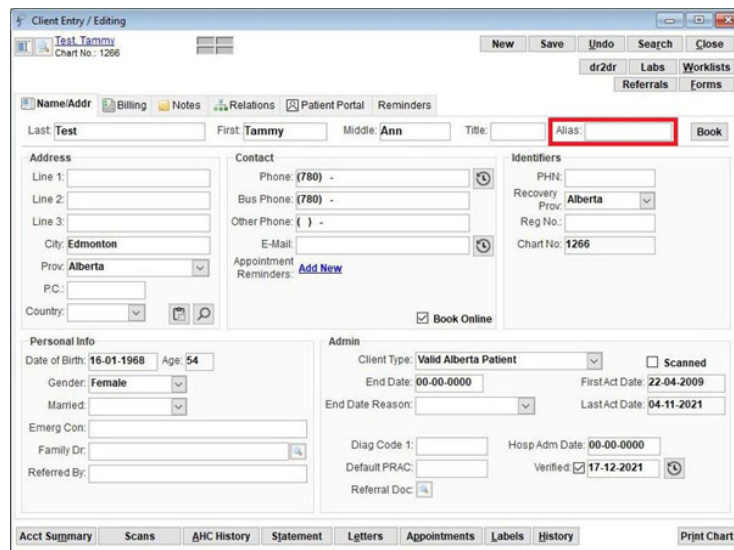
Characters in the name field that will be accepted by CPAR include alphabet, space, period, apostrophe, brackets, and hyphen. There is also a 12-character limit in the name field due to Netcare requirements.

Examples of names that would cause a submission error from a Healthquest clinic include:

First Name	Correction	Action
Katherine (Kate)	Katherine	Use Maiden/Alias field
Robert "Bob"	Robert 'Bob'	
Robert *Bob	Robert 'Bob'	

Alternate field for a Preferred Name

For clinics that have placed a preferred name in the Name field, an alternative is to use the Maiden/Alias field:

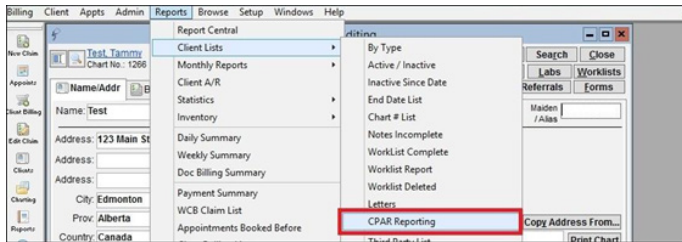


The Maiden/Alias field does not pull to CPAR, but team members would need to make it a new habit to enter the patient preferred name in the Maiden/Alias field.

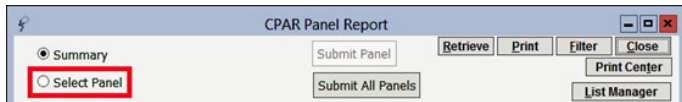
If a clinic has a unique clinic workflow and prints the client card and needs to display the Maiden/Alias field, contact Microquest for support to reconfigure the print.

View a CPAR Panel

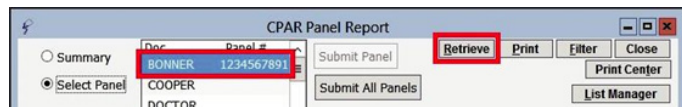
To view a list of patients that will be uploaded to CPAR, select Reports, Client Lists, and CPAR Reporting:



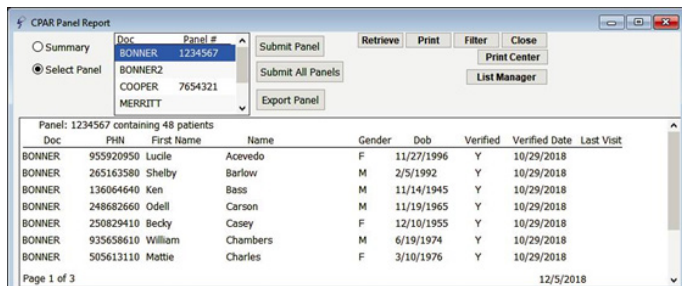
Within the CPAR Panel Report window, click Select Panel:



Select the applicable provider and click Retrieve:



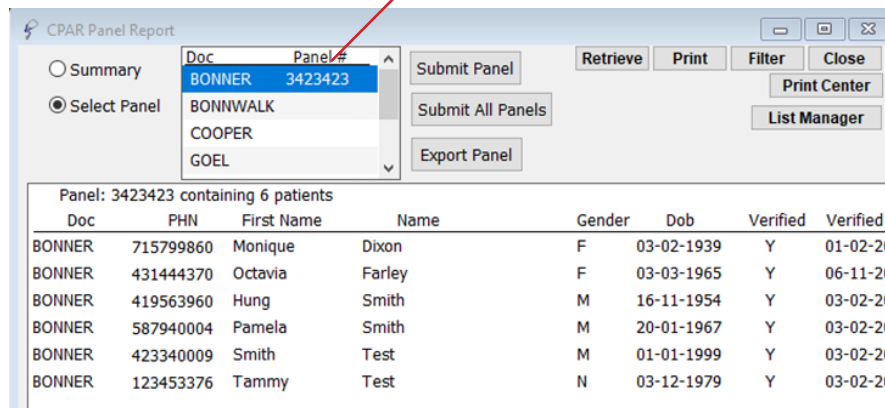
This will display the selected provider's panel:



NOTE: The above panel list is from a test database and might not match your panel; patients listed in your panel will have a PHN.

Reviewing the Panel List

Physician's panel # appears here



Doc	PHN	First Name	Name	Gender	Dob	Verified	Verified I
BONNER	715799860	Monique	Dixon	F	03-02-1939	Y	01-02-20
BONNER	431444370	Octavia	Farley	F	03-03-1965	Y	06-11-20
BONNER	419563960	Hung	Smith	M	16-11-1954	Y	03-02-20
BONNER	587940004	Pamela	Smith	M	20-01-1967	Y	03-02-20
BONNER	423340009	Smith	Test	M	01-01-1999	Y	03-02-20
BONNER	123453376	Tammy	Test	N	03-12-1979	Y	03-02-20

Note: This is a list from a test database. For actual submission, each patient will have a PHN. Each patient must have a last visit date to be accepted by CPAR.

It is an important step to review the panel list and look for:

- Accuracy of paneled patients
- Factors that would cause that patient record to be rejected by CPAR:
 - o Patients with special characters in their names
 - o Patients without a last visit date
 - o Patients with a blank PHN

Make corrections before submission.

The report provides a count of how many patients are on the list. You can print the list, filter, export or send to the Client List Manager.

Automatic Panel Submission

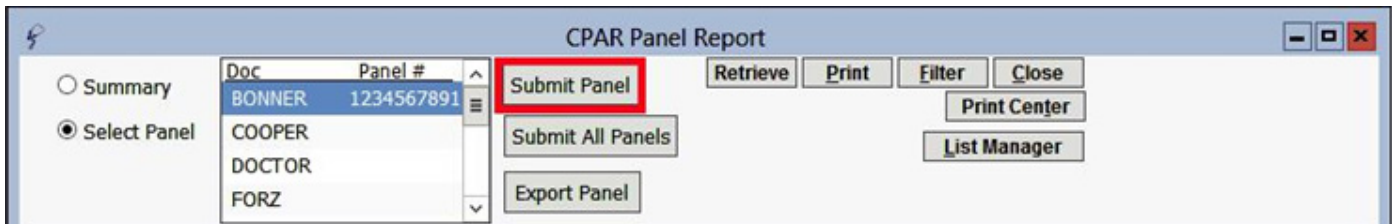
It is an important step to review the panel list and look for:

Panels are automatically submitted on the 8th of every month.

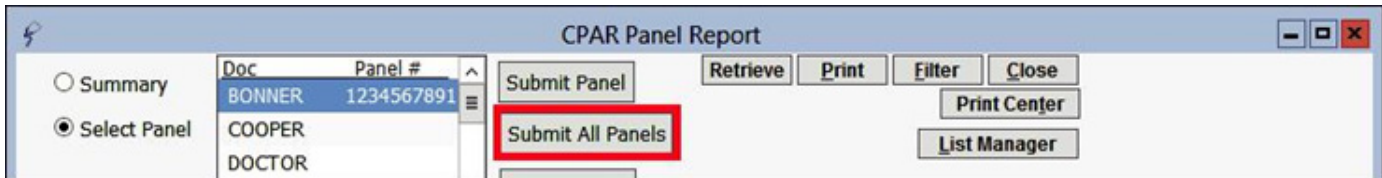
To send an updated panel after the 8th, use the manual process to submit before the 21st of the month. This will

Manual Panel Submission

Click Submit Panel:



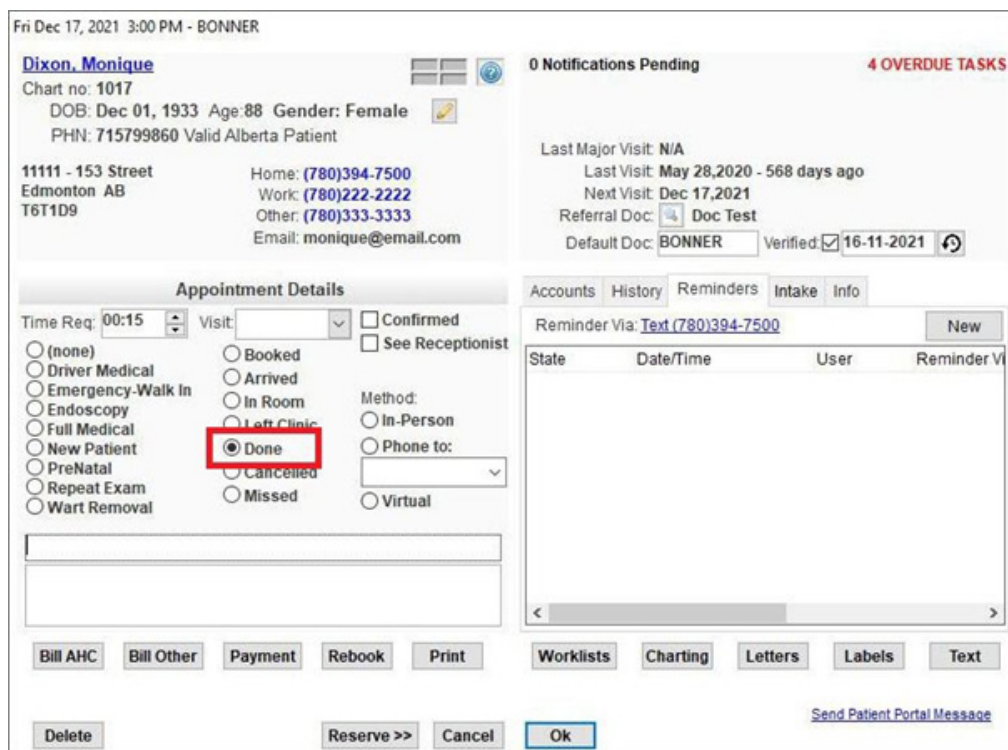
If your clinic has multiple reviewed provider panels, a Panel Administrator can submit all the panels to CPAR by clicking Submit All Panels:



After Go-Live

Uploading of mapped data to the Community Encounter Digest

After go-live information flows from the mapped fields in Healthquest to the Community Encounter Digest in Netcare. Once an appointment is marked "Done", information will flow that evening to Netcare.



Fri Dec 17, 2021 3:00 PM - BONNER

Dixon, Monique
Chart no: 1017
DOB: Dec 01, 1933 Age: 88 Gender: Female
PHN: 715799860 Valid Alberta Patient

11111 - 153 Street
Edmonton AB
T6T1D9

Home: (780)394-7500
Work: (780)222-2222
Other: (780)333-3333
Email: monique@email.com

0 Notifications Pending **4 OVERDUE TASKS**

Last Major Visit: N/A
Last Visit: May 28, 2020 - 568 days ago
Next Visit: Dec 17, 2021
Referral Doc: Doc Test
Default Doc: BONNER Verified: 16-11-2021

Appointment Details

Time Req: 00:15 Visit: Confirmed See Receptionist

(none) Booked Arrived In Room Left Clinic Done Cancelled Missed

Method: In-Person Phone to: Virtual

Reminder Via: Text (780)394-7500

State	Date/Time	User	Reminder Vi
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[Send Patient Portal Message](#)

Checking the Community Encounter Digest (CED)

As early as the day after go-live on CII, data should appear in the CEDs in Netcare of the patients that visited the clinic the day before. Check to ensure that information is going to the CED as expected from your mapping session.

If anything is unexpected, please contact eHealth Support Services Contact Centre at 1-855-643-8649 or eHealthsupportservices@cgi.com

Periodically the provider or a delegate should view CEDs in Netcare of patients that had visits to the clinics for feedback. A tip is to view the CEDs on patients with repeat visits after the go-live date.

eNotifications Overview

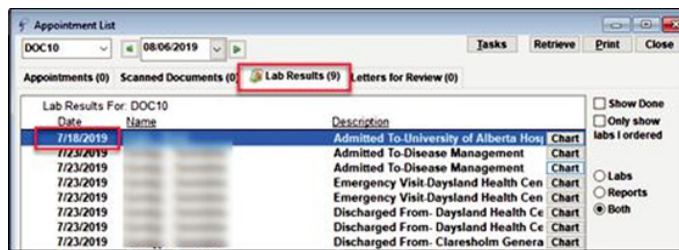
eNotifications are automated messages delivered directly into the physician’s Electronic Medical Record (EMR), with information about key healthcare events for CPAR paneled patients such as emergency room visits and hospital admissions or discharges.

What can I expect on go-live date?

- All eNotifications for 14 days prior to go live will be sent to EMR. This is a one-time event.
- eNotifications will be sent on a daily schedule thereafter.

Where will eNotifications appear in Healthquest?

- eNotifications appear in the Lab Results tab of a provider’s Appointments List.
- The date displayed is the date the event occurred.

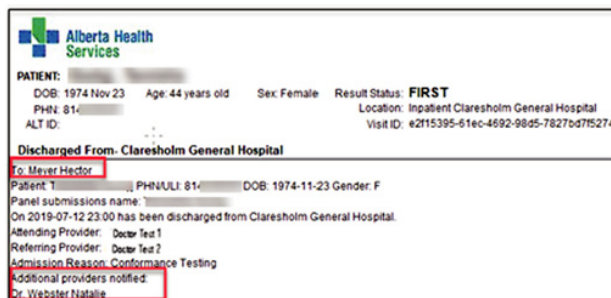


How often are eNotifications delivered?

- Twice daily; 6am and 2pm

What happens if a patient is paneled to more than one provider?

- Both Providers receive the eNotification. This allows providers to coordinate care if necessary.

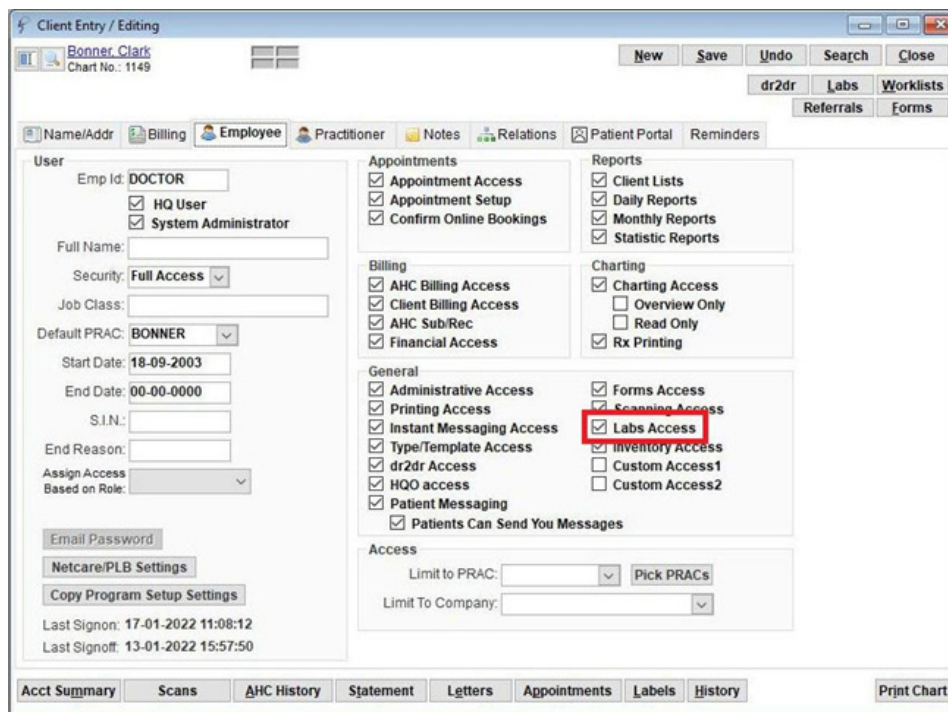


What does a cancelled report look like?

- Cancelled shows in front of the name on the list and on the report

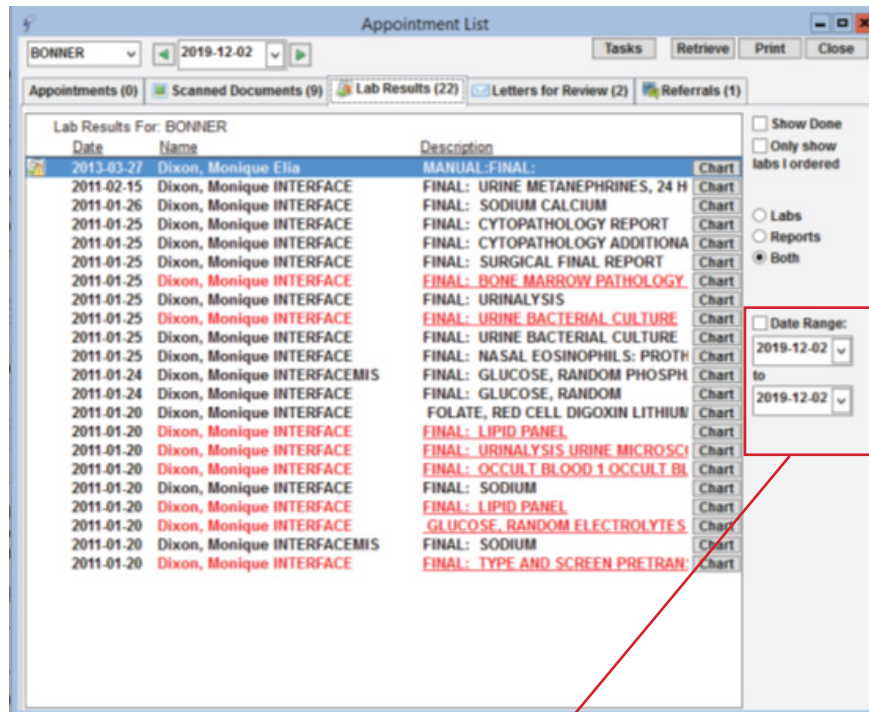
Who can access the Lab/Report tab?

- Anyone who has lab results access.
- If team members have access to lab results on behalf of providers, they will also see eNotification reports.
- To allow access a staff member's client card must be configured to include Lab Access.



Are there special viewing tips for staff workflow?

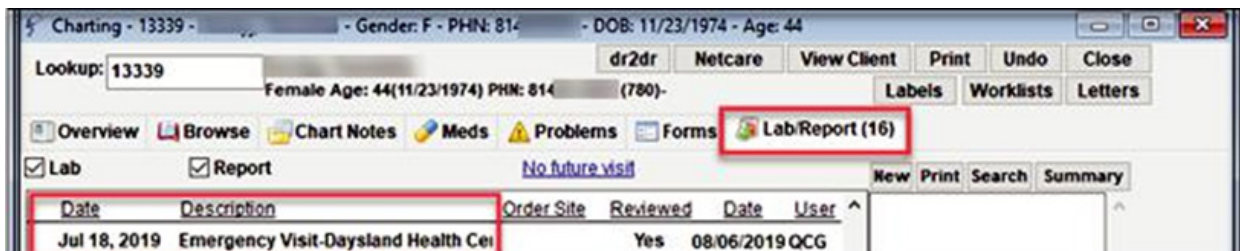
- Staff members may have to adjust the date range filters to ensure they are able to view eNotifications after the primary provider has already viewed it.
- Set the date range to the present day and the past day to see all the eNotifications over the past 24 hours. On a Monday a team member may want to set it to the past 3 days



Staff adjust the view of date range

Where will the report be located after being viewed in the Lab Results tab?

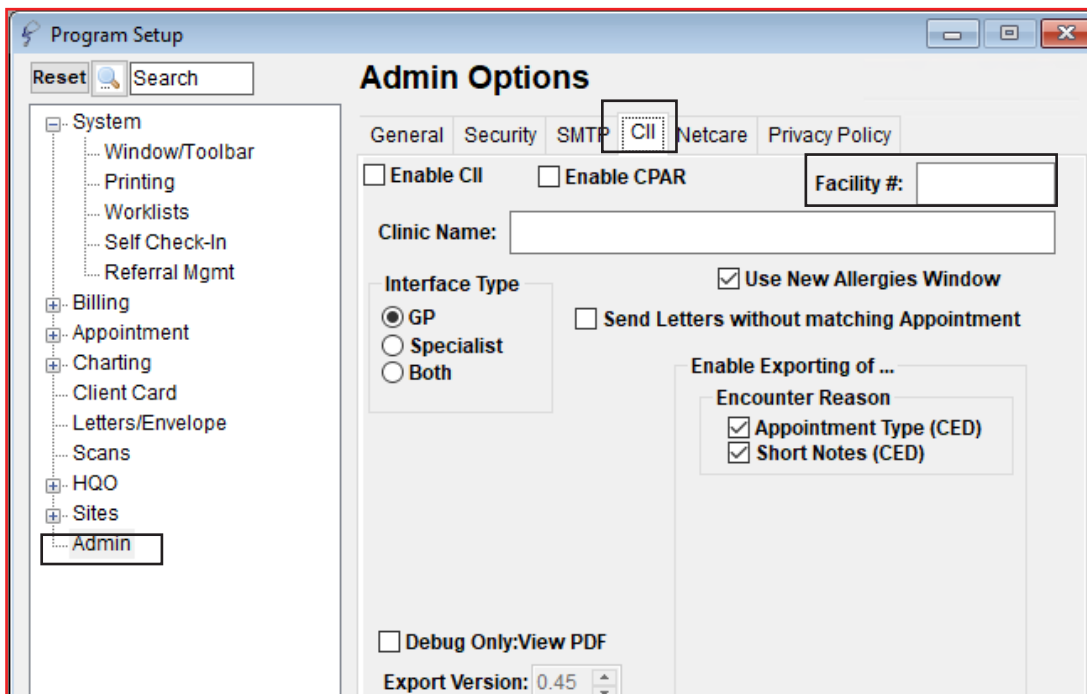
- The report will remain in the patient's chart, under the La/Report tab.



Clinic moving locations and live on CII/CPAR

Update the CII facility ID number in your EMR.

- Use the setup menu to open the program setup window.
- Click the admin option along the left side and select the CII tab on the right.
- Change the facility # field to the new location code.



Need help?

Please contact the eHealth Support Services Contact Centre at 1-855-643-8649 or eHealthsupportservices@cgi.com