

Community Information Integration Health Data Elements

Healthquest is exclusively focused on healthcare.



Community Information Integration (CII) Healthquest Data Elements

Patient Information

🖌 Client Entry / Editing			€ 1288 - Burbridge, Renaud - Gender: M - PHN: 221424009 - DOB: 25-11-1981 - Age: 41 - Charting
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			Plan Referral to check family history
A			Intervention Removed small mole from inner left Intervention Date 05-07-2022
1288 - Burbridge, Renaud - Gender: N Burbridge, Renaud Chart No.: 1288	A - PHN: 221424009 - DOB: 25-11-1981 - Age: 41 - Charting dr2dr Netcare N 0 Netification Doctor	iew Client Print Undo Close	BP 125/88 Height 185. Weight 88. BMI 25.7
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Data Always Sent ***

Data sent, but not visible in Netcare

Demographics and dates always sent



Community Information Integration (CII)

Patient Information

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Client Entry / E	diting										
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Sample Community Encounter Digest (CED)

Alberta

Community Encounter Digest

Listing Encounters Submitted between 2021-May-18 and 2022-May-18

Person: PUBLIC, John Q

PHN/ULI: 202220210 :AB

B DOB: 1943-Dec-15

Gender: M

COMMUNITY ENCOUNTERS

Encounter Date	Service Delivery Location	Provider Name	Provider Role, Expertise	Patient Reason for Encounter	Clinician Encounter Clinical Assessment
2022-May-18	Calgary Medical Clinic	James King	Physician, General Practice		Pulmonary embolism (415.19AD)
2022-Mar-12	Westmont Medical Clinic	Adam Douglas	Physician, General Practice	Review Results – review recent	Recurrent pulmonary embolism (415.19AD)
2022-Jan-09	Westmont Medical Clinic	Zack Wade	Physician, General Practice	Gout	
2021-Dec-05	Westmont Medical Clinic	Adam Douglas	Physician, General Practice	Asthma – Follow up – F/C spec	Obstructive sleep apnea (327.23D)
2021-Sep-26	Calgary Medical Clinic	James King	Physician, General Practice	Wheezing - cough, chest congestion	Gout (274.9H)
2021-Aug-29	Calgary Medical Clinic	James King	Physician, General Practice	Medication Management	Drug (786.9H)
2021-Jul-15	Westmont Medical Clinic	Adam Douglas	Physician, General Practice	Review results – lab results	
2021-Jul-08	Westmont Medical Clinic	Adam Douglas	Physician, General Practice	Medication Management	Pedal Edema (782.3BN)

* Encounters collected from participating clinics over the past 12 months; it may not represent all encounters for the patient.

HEALTH CONCERN HISTORY

Encounter Date	Health Concern	Provider Name	Source
2022-Jan-09	Gout	Zack Wade	South Calgary Medical Clinic
2021-Dec-05	Obstructive sleep apnea	Adam Douglas	Westmont Medical Clinic
2021-Jul-15	Pulmonary Embolism (Resolved)	Adam Douglas	Westmont Medical Clinic
2021-Jun-08	Anticoagulation Monitoring, INR Range 2- 3 (Resolved)	Adam Douglas	Westmont Medical Clinic

* Health concerns collected from participating clinics; it may not represent all health concerns for the patient.

POSSIBLE ALLERGY

Encounter Date	Possible Allergy / Intolerance Agent	Provider Name	Source
2021-Jun-08	Celebrex	Adam Douglas	Westmont Medical Clinic

* Allergy information collected from participating clinics; it may not represent all allergies for the patient.

MEASURED OBSERVATIONS

Encounter	Systolic	Diastoli	Height	Weight	Oxygen	Pulse	Head	Source
Date	BP	c BP			Saturation		Circumfer	
							ence	
2022-Jan-09	110	64						Westmont Medical
								Clinic
2021-Dec-05	110	64	1.81 cm	142.8		151 bpm		Westmont Medical
				kg		-		Clinic

This document lists the patient's encounter information from participating clinics. It does not represent the patient's medical history or summary. Provider must verify the accuracy and completeness of this patient's information prior to treatment decisions.



Sample Community Encounter Digest (CED)

Alberta

Community Encounter Digest

Listing Encounters Submitted between 2021-May-18 and 2022-May-18

Person: PUBLIC, John Q

PHN/ULI: 202220210 :AB

DOB: 1943-Dec-15

Gender: M

2021-Sep-26	125	84				Calgary Medical Clinic
2021-Aug-29	113	73	1.81 cm	315 Ib	168 bpm	Calgary Medical Clinic

* Measured observations collected from participating clinics; it may not represent all measurement observations for the patient.

IMMUNIZATIONS

Date Vaccine Administered	Vaccine Administered	Vaccine Administered Lot Number
2022-Apr-22	Flu HINI	122345

* Immunization information collected from participating clinics; it may not represent all immunizations administered to the patient.

REFERRALS

Referral	Referral Request Date	Referral Occurrence Date	Source
Urology	2021-Sep-27	2022-Feb-11	Calgary Medical Clinic
	2021-Sep-27		Westmont Medical Clinic
Cardiology	2021-Sep-06	2021-Sep-14	Calgary Medical Clinic
Cardiology	2021-Setp-06		Westmont Medical Clinic

* Referral from participating clinics; it may not represent all referrals for the patient.

This document lists the patient's encounter information from participating clinics. It does not represent the patient's medical history or summary. Provider must verify the accuracy and completeness of this patient's information prior to treatment decisions.

Page 2 of 2

Healthquest Data Elements Matched to a Sample CED

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Prov Alberta	
P.C. T9NIV1	
Country Canada	
Book Online	
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Gender Male End Duty 00.00.0000 Elust Art Daty 07.12.2021	
Married V End Date Reason: V Last Act Date: 05-01-2023	
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Healthquest Data Elements Definitions

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Data Always Sent***

During the initial CII setup, Microquest will configure these fields in your most frequently used templates.

However, if a clinic indicates that they do not use one of these fields for their intended purpose with CII, Microquest will not map the field, and any data entered will not be displayed in the CED in Netcare.

Sent an encounter to CED and want to remove it or mark it as confidential?

If the encounter has already been uploaded to the CED that evening, and decide it isn't something that should be there, mark the encounter as confidential, or change the appointment status to 'Left Clinic' (something other than 'Done'), this will pull the encounter off the CED.



What is the Community Information Integration (CII) Project?

Access to comprehensive and up-to-date patient information is vital to the proper coordination of care for your patients.

CII is designed to provide all healthcare providers in Alberta access to comprehensive and up-to-date patient information through Alberta Netcare.

Using CII with Healthquest, patient information from participating clinics will be automatically uploaded every night, in a secure transmission, to Alberta Netcare.

By participating in the CII project, clinics will have the opportunity to close the patient information gap in Netcare, improving the coordination of care for all Albertans.

What Information is Collected by CII?

Cll will collect patient identifying information, provider identifying information, and other data elements captured during a patient encounter, such as: height, weight, and reason for visit.

This information will be collected and displayed in Alberta Netcare in one of two ways:

- **Community Encounter Digest (CED) reports**, which will offer a snapshot of patient care over the past 12 months
- **Specialist Consult reports**, which will outline an assessment and recommended treatment plan for a patient, in PDF format.

What Does a CED Look Like?

The CED report will summarize the care a patient has received over the past year.

The CED report will include data elements on:

- Service Providers (Name, Identifier, Role, Expertise)
- Service Delivery Location (Name, Identifier, Type of Services, Postal Code)
- **Encounters** (Date, Reason for Visit, Clinical Assessment)
- **Observations** (Problems, Allergies, Blood Pressure, Height, Weight, Pulse, Oxygen Saturation, Head Circumference
- Interventions and Treatment (Intervention / Treatment, Date)
- **Referral Requests** (Service Requested, Date)
- Immunizations (Vaccine Administered, Date, Lot Number)

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Do Clinics Need to Revise Their EMR PIA to Participate in the CII Project?

Alberta Health has written a PIA that will cover changes made to clinic EMR systems to accommodate disclosure of health information to CII. A synopsis of the Alberta Health PIA will be provided to custodians along with an endorsement letter that states that the custodian has been made aware of the changes to his/her EMR in support of the data extraction process.

The endorsement letter indicates to the Office of Information and Privacy Commissioner that the physician/custodian's EMR and the PIA covering it are amended and that the Alberta Health PIA reflects these changes and the security measures taken to protect health information as a result of the changes. The clinic is required to ensure all other privacy and security documentation is up to date. The CII implementation team will work with clinics to confirm documentation.

What Privacy and Security Protections are in Place for the Data Being Shared?

Data is being transferred from the EMR vendor's hosting site to the Alberta Health data center via a dedicated web service that uses strong encryption. Data from the Albert Health data center goes to Alberta Netcare clinical repositories and to Alberta Health analytic environment through a virtual private network (VPN) that uses strong encryption.

The Alberta Health data center meets high standards of data security with firewalls, intrusion detection, anti-malware systems and redundancy of power supply and hardware to ensure high availability and data integrity.

How are Patients' Expressed Wishes Honored?

Healthquest has several options for masking confidential patient information. Any information marked as confidential in Healthquest will also be marked as confidential in Netcare and will not be included in the CED report.



Mask Patient Address Only the address details for the patient will be masked

Mark Chart Notes as Confidential Observation details in the patient encounter will be masked



Mark Chart as Physicians Only All information for this patient at the clinic is masked





Within Healthquest, sending letters to Netcare, or removing previously sent letters from Netcare, can be done with the click of a single button.

How Do I Send a Letter to Netcare?

- 1. From the Client Letters window in Healthquest, select the letter you wish to send to Netcare.
- 2. Click the Send to Netcare button

The selected letter will be sent to Netcare that evening.

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NOTE: Letters must be linked to a doctor.

Letters not linked to a doctor will not send to Netcare

Notes:

Letters will use the date of the letter itself - not the appointment date - if there is more than 7 days difference between the two dates.

Healthquest does not have the ability to select an attachment and add it to the consult report. However, you can go to other areas of the patient's chart to copy information and paste it when composing the consult letter.

Letters transcribed outside of EMR as a Word document: create a letter in the patient's chart, import the Word document (confirm letter is formatted correctly), save. Consult flows as above to Netcare.

Letters transcribed outside of EMR as a PDF document: Copy the text and then paste it into another program such as the letter module in Healthquest (confirm letter is formatted correctly), save. Consult flows as above to Netcare.



I clicked 'Send to Netcare.' How Do I Stop the Letter from Sending to Netcare?

- 1. From the Client Letters window in Healthquest, select the letter you wish to stop from sending.
- 2. Click the **un-Send to Netcare** button **un-Send to Netcare**

The selected letter will not be sent to Netcare that evening

My Letter Has Already Been Sent. How Do I Remove it from Netcare?

- 1. From the Client Letters window in Healthquest, select the letter you wish to remove from Netcare.
- 2. Click the **un-Send to Netcare** button **un-Send to Netcare**

The selected letter will be removed from Netcare and replaced with a Cancelled Specialty Consult Report:

Cancelled Specialty Consult Report

The consult report associated with this patient has been retracted from the patient's record by the data source. The data source may have sent a cancellation to Netcare for a number of reasons including:

- The consult report may no longer be applicable to this patient
- A technical issue with the record was encountered at the source

In the event a copy of the original report is required Contact eHealth Support Services Phone: 1-855-649-8649 or email: ehealthsupport@cgi.com



Sending operative reports to Netcare

Create a new letter, select the letter type 'Operative Report' (or the letter type used strictly for operative reports).

A new drop-down will become visible called the report title.

			Send to dr2d	r Loc <u>k</u>	<u>N</u> ew	Dele	te	<u>S</u> ave	Close
				<u>U</u> ndo	Print	Prin <u>t</u> (Cente	r	
					Save	w/Ref	Save	w/ Task]
Letter Type:	Opera	tive Rep	ort	Doc: BROV	/N	Printed:			
Notes:									
Date:	03/01/	2023	CII Operative	e Summary					
Letter To:			Report Title:						
То	mnlato	C	art Notes	Abdominolip	ectomy				
	inplate		ant notes	Abdominopla	sty				
Stat	us: Dra	aft		Ankle debride	ement wi	th chondr	oplas	ty	
2 -	D 7			Aponeurotom	y of han	d			
~ •	0 1			Arthrodesis o	fankle				
l ⁶		9	10 11	Arthrodesis o	f first me	tatarsoph	halan	geal joint	
	L .		-	Arthrodesis o	f hand a	nd/or wris	st		
				Arthrodesis o	f hindfoo	ot joint			
				Arthrodesis o	f joint of	wrist regi	on		

For this report to flow to the correct Netcare location, there **MUST** be a selection made.

As the report is ready to go up to Netcare, click the save button, then click 'Send to Netcare'.

This report can now be found on Netcare under the 'operative summary' tab on a patient's records

Send PFDs to Netcare

For linking Pulmonary Function Diagnostic testing to Netcare, click Admin > Index files for Netcare.

				Clie	nt the document will li	nk to.	
	💡 Index Files For Netcare						
	Change Folder P.Wsers'samantha.reay/Des	ktop		Client: 1462	Doe, Jane	Close	
List of scans to	01-Pulmonary Function Test_0531062320	Type: PFT Report Exam Date: 01-03-2024 Mar 01, 2024	↓ 09:00 AM (\$) 4 9:00 am	Date Type	# Description		List of documents
link.	< C Delete File Rotate Page Rotate PDF	Report 01-03-202 Date: Mar 01, 202	24 🗸 09:00 AM 🔯 124 9:00 am	O Copy File and I	velete Original 💿 Copy File Save w	Task Save Replace	client in the client window.
Referring	Accession No/StudyID: Referring/Ordering Physician: First Name Last Name		Pages	000		8 🖑 IT 📧	
physician	Williams Payne Results Copies To First Name Last Name	Find Clear Find Clear Find Clear Find Clear			Nmr: 58ROR JANE DOB RGH - 7007-14th Street S.W. Calgary, AB DOB (DAV7): 6990/1962 Height / Weight: 164 cm / 80 kg Smoker Hz. Non-umoker Reason for testing: Monthly QC Medication: Salbutamol PRN	Pulmonary 1 8 T2V 199 First Name: JANE 1 Age in Yr: 41 21 BM: 2000 PackYeary:	Image of highlighted document.
Interpreting physician 🚽	Reading Physician/Principal Result Inter BONNER	preter:			Pre-Breachedilates SPIROMETRY Rewint LLN FVC (1) 4.03 2.57 FEV: (1) 3.23 2.44 FEV: (1) 3.23 2.44 FEV: (2) 0.31 0.71 FEF (1) 7.76 5.34 FEF (1) 7.76 5.34 FEF (1) 0.100% 4.14	r Post.Brs 9+Pred Result 107 106 102 100 > > > >	
Referring physician Interpreting physician	Detect rese involate Page Rotate POP Accession No/StudyID: Referring/Ordering Physician: First Name Last Name Wiffiams Payne Results Copies To First Name Last Name Results Copies To Results	Find Clear Find Clear Find Clear Find Clear preter:	Pages B C C C C C C C C C C C C C		electe Original • Copy File Saw w • Copy File Saw w • Copy File Saw w • O • O • O • O • O • O • O • O • O • O • O • O • O • O • O • O • O • O • O • O • O <td< td=""><td>Pulmonary I Prist Name: JANE / Age in Tric 41 / BKd, PeckTean: PeckTean:</td><td>lma highi docu</td></td<>	Pulmonary I Prist Name: JANE / Age in Tric 41 / BKd, PeckTean: PeckTean:	lma highi docu

- Review the document to find the patient it belongs to.
 a. Search for the patient in the client lookup field or select new client to create a new patient.
- 2. Decide what the scan type should be, select from the drop-down.
- a. This will be limited to the scan types selected specifically for netcare uploading for PFDs.
- 3. Enter the date and time of the completed test result.
- 4. Type the description if you need further labeling.
- 5. Select the option to copy the file to the chart and delete it from this file location.
- 6. Select the reading physician from the drop-down menu to the left of the image.
- 7. Click find to search for the referring doctor who requested this test.
 - a. Search their name and click OK.

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8. Select the applicable save, merge, or handout button.

a. Save w/ Task – saves the document in the scanned documents, as well as opens the work lists for that patient to attach the document to, or to start a new work list.

b. Save – saves the document in the scanned documents and the assigned scans list if set to review by.

Once the document has been saved to the patient's chart, it will also appear on Netcare the following day based on the labeling to the left of the image shown above.

*Note, the steps in Bold are key for the upload of the report to Netcare.

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Send PFDs to Netcare

Within the client card scans window there will be an info button visible, this will show the reading/interpreting physician as well as the ordering physician.

♀ Client Images			
Type: PFT Report	PFT Report Mar 04, 2024	Type ODate Show Deleted Search	Close
Date: 04-03-2024 Page: 1 Indexed by: QCG	🖗 Netcare Details	×	Savo
QCG	Accession No/StudyID:		Print
	Referring/Ordering Physician:		Save Copy Confidential
Right-click to add Rotate Page Rotate PDF	Pirst Name Last Name Derick Payne	Find Clear	
annotations	Reading Physician/Principal Result Interpre	ter:	
	BONNER	Clear	
Pages +			
Name: SSRGH, JANE DO	ε		(D/64/1): 09/01/1982 Sex @ Birth: Female
RGH - 7007-14th Str Last Name: SSRG DOB (D/M/Y): 06 Height // Weiht II Smoker Hx: N Reason for testing:] Medication: Salbutar	eet H M01 54 c on-t Jon mol		Visit Date (D/M/Y): 28/03/2023 2:54:58 PHN/ULI: 053106232008 Room: SST ROOM 2 Tested by: DeRuyter, Michelle MMRC: 0 ahai, James ahai, James
1 SPIROMETRY FVC (L) FEV1 (L) FE	Pr R 0K Cancel 8.12 12012 Test quality: Pre: FEV1 - A, FVC - A; Post: N/A ater LN 06 - 1		12 10 8 6 4 1 2 0 0 0 (1/SeC) 0 0 2 0 0 2
2 v c			
	🛛 🖣 1 of 2 🗸 🕨 🕅	0 0 100%	

If the scan type used in this process was existing one, it will not impact previous reports on patient charts, they will not be sent retroactively to Netcare.



Create a new letter, select the letter type 'Operative Report' (or the letter type used strictly for operative reports).

How Do I Configure the Doctor Card for CII?

- 1. Open the practitioner's Client Card
- 2. Select the Practitioner tab
- 3. Select the type of data that will be uploaded from the CII Export menu:
- Encounters (GP): all selected data elements will be sent to Netcare
- Consult Reports: consult reports may be selected to submit to Netcare
- Operative Reports: operative reports may be selected to submit to Netcare
- PFD: pulmonary function diagnostic tests may be selected to submit to Netcare

Chart No	o.: 1149						New	Save	Undo	Search	Close
								dr2dr	Netcare	Labs	Worklis
									F	eferrals	Forms
]Name/Add	r 🔛 Billing 🚨 E	Employee 🏻 🏯 Pr	actitioner	Notes	Relations	Patier	nt Portal	Remind	ers		
			3	Prev 10	of 2 Next						
Admin					Appointmen	ts			_		inerest and
Doc Uq No:	1				Use Appo	intments	lon (not)	line a	Vir Vir	tual Appoir	ntments
Ref Name:	BONNER					New Pati	ents	lype			
Company:	Boardwalk Clinic	~			Walk-in						
Site #:	Edmonton	~			Accept Or	line Book	tings until	01-01-20	29		
Discipline:	Medical	~			DefaultApp	ot Type:			~		
Start Date:	06-08-2003				Schedule	Color:	Visiblit	y Test			
End Date:	00-00-0000		Pick E	mployees	Schedule Co	lumns: 2	~				
Doc Order:			Po	sition	External Ide	ntifiers					
Alberta Heal	Ith Billing				Lab Phys (Code: \$57	5757	CF	AR Panel #	1234567	891
Ba Number:	1234567	Locum BA:			Lab Loc (Code: 325	3		CII Export		
Facility:	22010	Vers:	10		EPIC Provid	er ID:		En	counters (G	P) 🗹	
unc Center:	FCC	Pay To:	BAPY		CC Submitt	er ID:		Co	nsult Repo	rts	
Skill:	GAST	Skill 2:		×	CC Departme	nt ID:		Op	erative Rep	orts	
	·	AH Loc Code:		~	RCM	No.:			D Reports		
Alternate	Payment Plan (igno	ores all underpayr	nents).	-	DNE	No.:					-
Statements					WCB Billin	g No: D78	G98	_			
Name:	Dr. Clark Bonner				WCB	Role: GP				1	
License #:				-	WCB Contra	act ID: 000	001 - WC	B Genera	I		
				_							

NOTE: For any future practitioner added to Healthquest, you must properly set the CII Export to ensure their selected data is sent to Netcare.



Physician Client Card Set Up for CPAR

An EMR user will require clinic EMR Administrative Access status to access and edit a physician client card. If the CPAR Access Administrator or the Panel Administrator does not have this status, speak to your clinic EMR System Administrator.

During the registration process the CPAR Access Administrator will have received the CPAR panel number for each physician or nurse practitioner participating in CPAR. There is a designated place in the physician client card where this number must be placed called the CPAR Panel #.

Chart N	o.: 1149						2	AGM.	<u>s</u> ave	Uluo	Sedici	Close
									dr2dr	Netcare	Labs	Worklist
										R	eferrals	Forms
Name/Add	r 🔛 Billing	a Empl	loyee 🏼 🍣 Pr	actitioner	Notes	Relations	Patient P	Portal I	Remind	ers		
				F	Prev 10	of 2 <u>N</u> ext						
Admin						Appointmen	its					
Doc Uq No:	1					Use Appo	intments			Vir Vir	tual Appoir	ntments
Ref Name:	BONNER	7				Client Bill	ing based or	n Appt Typ	pe			
Company:	Boardwalk Cl	inic	~			Walk-in	INCW I duen	11.5				
Site #:	Edmonton		~			Accept Or	nline Booking	gs until 0	1-01-20	29		
Discipline:	Medical		~			DefaultApp	pt Type:			~		
Start Date:	06-08-2003					Schedule	e Color: 💽	Visiblity	Test			
End Date:	00-00-000			Pick E	mployees	Schedule Co	lumns: 2	~				
Doc Order:				Po	sition	External Ide	entifiers					
Alberta Hea	lth Billing					Lab Phys	Code: \$5757	757	CF	AR Panel #	12345678	891
Ba Number:	12345	67	Locum BA	:		Lab Loc	Code: 3253			CII Export		
Facility	22010	~	Vers	10		EPIC Provid	ler ID:		En	counters (G	P) 🗹	
unc Center:	FCC	~	Pay To	BAPY		CC Submit	ter ID:		Co	nsult Repor	rts	
Skill	GAST	~	Skill 2		\sim	CC Departme	ent ID:		Op	Papade D Papade	onts	
		A	H Loc Code	:	~	RCM	P No.:		- "	Direpons		
Alternate	Payment Plan	ignores	all underpay	ments).		DN	D No.:					
Statements						WCB Billin	ig No: D78G9	98				
Name:	Dr. Clark Bonn	er				WCB	Role: GP]	
						WCB Contra	act ID: 00000	1 - WCB	Genera	1	1	

Physician Client Card Set Up for CPAR

Please add the CPAR panel # to the physician's client card to authorize the CPAR panel export.



Chart No	.: 1149	-						New	Save	Undo	Sea <u>r</u> ch	Close
									dr2dr	Netcare	Labs	Worklist
										R	eferrals	Forms
Name/Addr	Billing	a Employ	ee 🌲 Pra	ctitioner	🛃 Notes	Relations	R Pati	ent Portal	Remind	ers		
				E	rev 1	of 2 <u>N</u> ext						
dmin						Appointmen	ts					
Doc Uq No:	1					Use Appo	intments	8		Vir Vir	tual Appoir	ntments
Ref Name:	BONNER	7				Client Bill	ng base	ed on Appt	Туре			
Company:	Boardwalk Cli	inic	~			Walk-in	Newra	inents				
Site #:	Edmonton		~			Accept Or	line Boo	okings unti	01-01-20	29		
Discipline:	Medical		~			DefaultApp	t Type:			~		
Start Date:	06-08-2003					Schedule	Color:	Visibli	ty Test			
End Date:	00-00-0000	7		Pick E	mployees	Schedule Co	umns:	2 ~				
Doc Order:				Po	sition	External Ide	ntifiers					
Iberta Healt	th Billing					Lab Phys	Code: S5	575757	CF	AR Panel #	12345678	891
Ba Number:	12345	67	Locum BA:			Lab Loc	ode: 32	253		CII Export		
Facility:	22010	\sim	Vers: 1	0		EPIC Provid	er ID:		En	counters (G	P) 🗹	
unc Center:	FCC	~	Pay To: E	BAPY		CC Submit	er ID:		Co	nsult Repor	ts	
Skill:	GAST	\sim	Skill 2:		\sim	CC Departme	nt ID:		PE	D Reports		
		AH	Loc Code:		~	RCM	No.:			Direpono		
Alternate F	Payment Plan (ignores al	underpaym	ents).		DN) No.:					
Statements						WCB Billin	g No: D7	78G98				
Name:	Dr. Clark Bonn	er				WCB	Role: GF	2				
License #						WCB Contra	ct ID: 00	0001 - WO	B Genera	I		

This activity must be repeated on the client card for each physician participating in CII/CPAR. Note: For any future practitioner added in your Healthquest EMR and registering for CII/CPAR, you must properly set the CII/CPAR Export to ensure their selected data is sent to Alberta Netcare.



Client Card

The data from the client card that is included in CPAR includes:

- Name (Last, Middle, First)
- PHN (CPAR retrieves the number and the recovery province)
- Gender
- Date of Birth
- Verified Date
- Last Visit Date (this is pulled from appointments)

Chart No.: 1266			[New	Save	Undo dr2dr	Search	<u>C</u> lose Worklists
Name/Addr 🔛 Billing 🥃 Notes		ent Portal Remino	lers			F	Referrals	Eorms
Last Test	First Tammy	Middle: Ann	Title	:	Alias			Book
Address	Contact		1.04	Ider	tifiers			
Line 1:	Bus Phone: (780)) -) -	0	Red	PHN: covery Al	berta	~	
Line 3:	Other Phone: ()	-		R	eg No.:			
City: Edmonton	E-Mail:		0	Ch	art No: 12	66		
Prov. Alberta	Reminders: Add	New						
Country:	þ		Book Onlin	e				
Personal Info	-	Admin						
Date of Birth: 16-01-1968 Age: 54		Client Type:	Valid Alberta	Patient		~	So So	anned
Gender: Female		End Date:	00-00-0000			First Act D	ate: 22-04	-2009
Married:		End Date Reason:		~]	Last Act D	ate: 04-11	-2021
Emerg Con:		Diag Code 1:		Hos	o Adm Dat	e: 00-00-0	000	
Referred By:		Default PRAC:		i	Verified:	17-12-2	021	9
		the second se						

Data elements that will cause a patient to be excluded from the CPAR report and not uploaded to the registry are any ONE of the following:

- Default Doc is blank
- End Dated
- End Date reason (any of the drop downs)
- Not Verified
- No visit dates



Use of Special Characters in the Name Field

Characters in the name field that will be accepted by CPAR include alphabet, space, period, apostrophe, brackets, and hyphen. There is also a 12-character limit in the name field due to Netcare requirements.

Examples of names that would cause a submission error from a Healthquest clinic include:

First NameCorrectionActionKatherine (Kate)KatherineUse Maiden/Alias fieldRobert "Bob"Robert 'Bob'Robert *BobRobert 'Bob'

Alternate field for a Preferred Name

For clinics that have placed a preferred name in the Name field, an alternative is to use the Maiden/Alias field:

Name	Addr Billing Stotes	Relations 🖾 Pa	atient Portal Remin	ders			drza	Referrals	Forms
Last Te	est	First Tammy	Middle: Ann	Т	tle:	A	lias:		Book
Addres	is	Contact			1	dentifiers			
Line 1:		Phone: (78	- (0)		3	PHN			
Line 2:		Bus Phone: (78	0) -			Recovery	Alberta	~	
Line 3:		Other Phone: ()		_		Reg No.:		head	
City	Edmonton	E-Mail:			3	Chart No:	1266		
Prov	Alberta	Appointment Ad	d Now		0				
P.C.: Country:				Book On	line				
Person	al Info		Admin						
Date of B	Birth: 16-01-1968 Age: 54	7	Client Type:	Valid Albert	a Patient	1	~	□ s	canned
Ger	nder. Female		End Date:	00-00-0000			FirstAc	t Date: 22-0	4-2009
Mar	mied:		End Date Reason			~	LastAc	t Date: 04-1	1-2021
Emerg	Con:								
Famil	ly Dr.	4	Diag Code 1		н	losp Adm I	Date: 00-00	0.0000	
Referre	d By:		Default PRAC	1001		Verifie	₫ 🔽 17-12	-2021	T

The Maiden/Alias field does not pull to CPAR, but team members would need to make it a new habit to enter the patient preferred name in the Maiden/Alias field.

If a clinic has a unique clinic workflow and prints the client card and needs to display the Maiden/Alias field, contact Microquest for support to reconfigure the print.



View a CPAR Panel

To view a list of patients that will be uploaded to CPAR, select Reports, Client Lists, and CPAR Reporting:

8	Report Central	diting	>
an Test Tammy Chart No: 1266	Client Lists Monthly Reports Client A/R Statistics Inventory	By Type Active / Inactive Inactive Since Date End Date List Chart # List	Search Close Labs Worklists Referrats Forms Maiden
Address: 123 Main St Address:	Daily Summary Weekly Summary Doc Billing Summary	Notes Incomplete WorkList Complete Worklist Report	
City: Edmonton Prov. Alberta	Payment Summary WCB Claim List Appointments Booked Refore	Worklist Deleted Letters CPAR Reporting	Copy Address From
Country Canada			Drint Chart

Within the CPAR Panel Report window, click Select Panel:

q	CPAR Panel Report				
Summary	Submit Panel	Retrieve	Print	Filter	Close
○ Select Panel	Submit All Panels			List	Manager

Select the applicable provider and click Retrieve:

		CPAF	R Panel Report	-			
0.5	Doc	Daniel #	Cubmit Denal	Retrieve	Print	Eilter	Close
Summary	BONNER	1234567891	Submit Panel			Pr	int Center
Select Panel	COOPER		Submit All Panels			List	Manager

This will display the selected provider's panel:

OSumma	N	Doc		Panel #	^	Submit Panel	Retriev	/e	Print	Filter	Close		
C Summe	· /	BONN	ER	1234567						Prin	t Center		
Select P	Panel	BONN	ER2			Submit All Panels				List N	lanager		
		MERR	ITT	7654321		Export Panel							
Panel: 12	34567 c	ontain	ing 48	patients				-					
Doc	PH	N	First I	lame	1	lame	Gender	0	Dob	Verified	Verified Date	Last Visit	
BONNER	95592	0950	Lucile		Aceve	do	F	11	/27/1996	Y	10/29/2018		
BONNER	26516	3580	Shelby		Barlo	v	м	2/	5/1992	Y	10/29/2018		
BONNER	13606	1640	Ken		Bass		м	11	/14/1945	Y	10/29/2018		
BONNER	24868	2660	Odell		Carso	n	м	11	/19/1965	Y	10/29/2018		
BONNER	25082	9410	Becky		Casey		F	12	/10/1955	Y	10/29/2018		
BONNER	93565	8610	William		Cham	bers	м	6/1	19/1974	Y	10/29/2018		
BONNER	50561	3110	Mattie		Charl	rs	F	3/1	10/1976	Y	10/29/2018		

NOTE: The above panel list is from a test database and might not match your panel; patients listed in your panel will have a PHN.



Reviewing the Panel List

						Physician'	s par	nel#	app	bears	nere
						/					
					/						
💡 CPAR Pan	el Report			/							
OSumm	ary	Doc	Pa	anel #	^	Submit Panel	Retriev	/e Pri	nt	Filter	Close
Select	Panol	BON	NER 34	23423						Print	Center
Select	Fallel	COO				Submit All Panels				List Ma	anager
		GOE	L			Export Panel					
Panels 1	2422422	contai	ning 6 patie	onte	~						
Doc	9423423 Pi	HN	First Nan	ne	N	ame	Gender	Doh		Verified	Verified I
BONNER	71579	9860	Monique)ixon	0	F	03-02-1	939	Y	01-02-20
BONNER	43144	4370	Octavia	F	arley		F	03-03-1	965	Y	06-11-20
BONNER	41956	3960	Hung	5	Smith		м	16-11-1	954	Y	03-02-20
BONNER	58794	0004	Pamela	5	Smith		м	20-01-1	967	Y	03-02-20
BONNER	42334	0009	Smith	1	est		м	01-01-1	999	Y	03-02-20
BONNER	12345	3376	Tammy	1	est		Ν	03-12-1	979	Y	03-02-20
	1										1
	/										
	/										1

Note: This is a list from a test database. For actual submission, each patient will have a PHN. Each patient must have a last visit date to be accepted by CPAR.

It is an important step to review the panel list and look for:

- Accuracy of paneled patients
- Factors that would cause that patient record to be rejected by CPAR:
- o Patients with special characters in their names
- o Patients without a last visit date
- o Patients with a blank PHN

Make corrections before submission.

The report provides a count of how many patients are on the list. You can print the list, filter, export or send to the Client List Manager.

Automatic Panel Submission

It is an important step to review the panel list and look for:

Panels are automatically submitted on the 8th of every month.

To send an updated panel after the 8th, use the manual process to submit before the 21st of the month. This will



Manual Panel Submission

Click Submit Panel:

8				CPAR Panel	Report				×
O Summary	Doc BONNER	Panel # 1234567891	^ =	Submit Panel	Retrieve	Print	<u>Filter</u>	<u>Close</u>	
Select Panel	COOPER DOCTOR FORZ		~	Submit All Panels Export Panel			List	Manager	

If your clinic has multiple reviewed provider panels, a Panel Administrator can submit all the panels to CPAR by clicking Submit All Panels:

8		CPAR Panel	Report	×
○ Summary	Doc Panel # A BONNER 1234567891	Submit Panel	Retrieve Print Filter Close Print Center	
Select Panel	COOPER DOCTOR	Submit All Panels	List Manager	



After Go-Live

Uploading of mapped data to the Community Encounter Digest

After go-live information flows from the mapped fields in Healthquest to the Community Encounter Digest in Netcare. Once an appointment is marked "Done", information will flow that evening to Netcare.

		INNER								
Dixon, Monique Chart no: 1017 DOB: Dec 01,	1933 /	Age:88 Gend	ler: Female		0 Notificat	tions Pen	ding		4 OVE	RDUE TASKS
PHN: 7157998 11111 - 153 Street Edmonton AB T6T1D9	60 Vali	d Alberta Patie Home: (7 Work: (7 Other: (7 Email: m	ent (80)394-7500 (80)222-2222 (80)333-3333 aonique@ema	ail.com	Last Maj La Ne Refen Defa	or Visit N st Visit N ext Visit D al Doc:	May 28,2020 Nec 17,2021 Doc Test NONNER	- 568 days	ago ∑16-11-202	10
	Appo	ointment Det	ails		Accounts	History	Reminders	Intake	Info	
Time Req: 00:15	Vi	sit	✓ □Con	firmed	Reminde	r Via: <u>Tex</u> t	(780)394-75	500		New
O Emergency-Wa	ilk In	O Arrived O In Room	Method	erson						
Full Medical New Patient PreNatal Repeat Exam Wart Removal		Done Cancelled Missed	O Pho Virtu	ne to: v ual						
Grull Medical New Patient PreNatal Repeat Exam Wart Removal		Done Cancelled Missed	O Pho Virta	ual	٢					>

Checking the Community Encounter Digest (CED)

As early as the day after go-live on CII, data should appear in the CEDs in Netcare of the patients that visited the clinic the day before. Check to ensure that information is going to the CED as expected from your mapping session.

If anything is unexpected, please contact eHealth Support Services Contact Centre at 1-855-643-8649 or eHealthsupportservices@cgi.com

Periodically the provider or a delegate should view CEDs in Netcare of patients that had visits to the clinics for feedback. A tip is to view the CEDs on patients with repeat visits after the go-live date.



eNotifications Overview

eNotifications are automated messages delivered directly into the physician's Electronic Medical Record (EMR), with information about key healthcare events for CPAR paneled patients such as emergency room visits and hospital admissions or discharges.

What can I expect on go-live date?

- All eNotifications for 14 days prior to go live will be sent to EMR. This is a one-time event.
- eNotifications will be sent on a daily schedule thereafter.

Where will eNotifications appear in Healthquest?

- eNotifications appear in the Lab Results tab of a provider's Appointments List.
- The date displayed is the date the event occurred.

Appointment List							•
DOC10 ~	a 08:06:2019 🗸 🕨			Jasks	Retrieve	Print	Close
Appointments (0)	Scanned Documents (0	🗿 Lab Results (9)	Letters for Review (0)				
Lab Results Fo Date	r: DOC10 Name	De	scription			Show	w Done show
7/18/2019 7/23/2019 7/23/2019 7/23/2019 7/23/2019 7/23/2019 7/23/2019 7/23/2019		Ad Ad En Di Di Di	Imitted To-University of Imitted To-Disease Mani- mergency Visit-Daysland nergency Visit-Daysland scharged From-Dayslar scharged From-Dayslar scharged From-Dayslar	Alberta agement gement Health Health d Health d Health d Health	t Char t Char Cen Char Cen Char h Ce Char h Ce Char h Ce Char	L OLabe	s orts

How often are eNotifications delivered?

Twice daily; 6am and 2pm

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What happens if a patient is paneled to more than one provider?

Both Providers receive the eNotification. This allows providers to coordinate care if necessary.

Services				
PATIENT:	Second Second			
DOB: 1974 Nov 23	Age: 44 years old	Sex Female	Result Status:	FIRST
PHN: 814			Location:	Inpatient Claresholm General Hospital
ALT ID:			Visit ID:	e2115395-61ec-4692-98d5-7827bd715274
to: Mever Hector				
Patient 1	, PHN/ULI: 814	DOB: 1974-11-23	3 Gender: F	
Panel submissions nar	ne: T			
On 2019-07-12 23:00 h	as been discharged fro	m Claresholm Ge	neral Hospital.	
Attending Provider: De	tor Text 1			
Referring Provider Dev	tor Test 2			
Admission Reason: Co	nformance Testing			
Admission Reason: Co Additional providers not	nformance Testing			



What does a cancelled report look like?

• Cancelled shows in front of the name on the list and on the report

Who can access the Lab/Report tab?

- Anyone who has lab results access.
- If team members have access to lab results on behalf of providers, they will also see eNotificatioN reports.
- To allow access a staff member's client card must be configured to include Lab Access.

Chart No.:	1149							Ten	Dave	<u>o</u> nuo	John	Lateration
										drzdr	Labs	Forms
Name/Addr	Billing	Semployee	2 Practitio	ner 💽 N	Votes .	Relation	s 🖾 Patie	nt Portal	Reminde	ers	nerentais	Lound
User Emp Id Full Name: Security: Job Class: Default PRAC: Start Date End Date S.I.N. End Reason Assign Access Based on Role Email Passe Netcare/PL Copy Progra	DOCTOR HQ Us System Full Acces BONNER 18-09-200 00-00-000 00-00-000 BONNER 18-09-200 00-00-000 00-00-000 18-09-200 00-00-000 18-09-200 00-00-000 18-09-200 00-00-000 18-09-200 00-00-000 18-09-200 00-00-000 18-09-200 00-00-000 18-09-200 00-00-000 18-09-200 00-00-000 18-09-200 00-00-000 18-09-200 00-00-000 18-09-200 00-00-000 18-09-200 00-00-000 18-09-200 19-00-200 19-0	ier n Administrato ss v iiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiiii		Appointm Appoint Appoint Appoint Appoint Appoint Appoint ALC B AHC B Client AHC S Financ General Admin Printin Original Arta Car Patien Patien Patien Limit To	ents ntment A ntment S alling Access istrative ng Access it Messa emplate Access it Messa tients Ca	ccess etup Bookings ccess ss Access ging Access Access ging ms End You cc:	Repo C D D S Char C C C R R S S Char C C C C C S S S C L C S S S C L C S S S C S S S S	orts lient Lists aily Repo tonthly Repo tonthly Repo Netatistic R Overvie Read O x Printing orms Acc canalog abs Acce wentory ustom Ac ustom Ac	s rts eports eports ew Only mly a cess ew Only mly a cess cess cess cess cess cess cess ce			
		10				1				1		

Are there special viewing tips for staff workflow?

- Staff members may have to adjust the date range filters to ensure they are able to view eNotifitions after the primary provider has already viewed it.
- Set the date range to the present day and the past day to see all the eNotifications over the past 24 hours. On a Monday a team member may want to set it to the past 3 days



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Using Healthquest for the Central Patient Attachment Registry

		Appointment I	List		_ 0
BONNER v	2019-12-02		Task	Retrieve	Print Clos
Appointments (0)	Scanned Documents (9)	🎉 Lab Results (22)	Letters for Review (2)	Referrals (1)	
Lab Results Fo	or: BONNER <u>Name</u> Dixon, Monique INTERF/ Dixon, Monique INTERF/	Descrip MANUU ACE FINAL: ACE FINE	AL-FINAL: URINE METANEPHRINE SODIUM CALCIUM CYTOPATHOLOGY REI CYTOPATHOLOGY REI CYTOPATHOLOGY ADI SURGICAL FINAL REP BONE MARROW PATH URINALYSIS URINE BACTERIAL CU URINE BACTERIAL CU URINE BACTERIAL CU URINE BACTERIAL CU URINE BACTERIAL CU URINE BACTERIAL CU URINE BACTERIAL CU URINALYSIS GLUCOSE, RANDOM LIPID PANEL OSE, RANOOM ELECTRI SODIUM TYPE AND SCREEN PE	Chart Ch	Show Done Only show labs I ordered Labs Reports ⊕ Both Date Range: 2019-12-02 ↓ to 2019-12-02 ↓
	Staff adj	ust the vie	w of date ra	nge	

Where will the report be located after being viewed in the Lab Results tab?

The report will remain in the patient's chart, under the La/Report tab.

Charting - 1	3339	- Gende	er: F - PHN:	314 -	DOB: 11/23/	1974 - Age	: 44				000
Lookup: 1333	0	Station Concession			dr2dr	Netcare	View Cl	ient	Prin	t Und	o Close
1333		Female Age: 44(1	1/23/1974) P	HN: 814	(780)-			Lat	bels	Worklis	ts Letters
Overview	Browse	Chart Notes	🥜 Meds	A Proble	ms For	ns 🗿 L	ab/Report	(16)			
Lab	Repor	t		No future	visit	_		New	Print	Search	Summary
Date	Descriptio	۵	-	Order Site	Reviewed	Date	User ^		- Include and a second		^
Jul 18, 201	9 Emergend	y Visit-Daysland	Health Cer		Yes	08/06/201	9 QCG				



Clinic moving locations and live on CII/CPAR

Update the CII facility ID number in your EMR.

healthquest

- Use the setup menu to open the program setup window.
- Click the admin option along the left side and select the Cll tab on the right.
- Change the facility # field to the new location code.

💡 Program Setup						×
Reset 🔍 Search	Admin Optio	ns				
 System Window/Toolbar Printing Worklists Self Check-In Referral Mgmt Billing Appointment Charting Client Card Letters/Envelope Scans HQO Sites Admin 	General Security Enable Cll Clinic Name: Interface Type GP Specialist Both Debug Only:Vie	SMTP CII Enable CPAF	Netcare Prive Vuse Netters without Enable Expo Encounte Appo Short	acy Policy Facility #: ew Allergies matching A orting of r Reason intment Typ t Notes (CEE	e (CED)	
	Export Version: 0	.45 🔺				

Need help?

Please contact the eHealth Support Services Contact Centre at 1-855-643-8649 or eHealthsupportservices@cgi.com